

## Microcensus 2023



7

Core programme and survey component relating to internet use

**Reference week:** 

modelauestionne

For the legal basis and other legal information please refer to pages 131 and 133 of this questionnaire. When answering the questions, please observe the explanatory notes 10 to 10 on pages 129 to 130 of this questionnaire.

Thank you for your time.

Auswahlbezirks-Nr. Lfd. Nr. des Haushalts Folge- Befra-

## Making it easier •

- Some questions refer to the reference week. The reference week is given on the front cover. Please enter it on the name flap.
- Please keep the name flap folded out while you complete the questionnaire.
   Please observe the order of the columns for the respective persons as given on the name flap.
- Please do not complete the establishment flap before you are asked to do so in the course of completing the questionnaire (question 75 on page 23).
- Please note the time before you begin filling out the questionnaire. At the end of the questionnaire you will be asked how long it took you to complete it.

#### We will guide you through the guestionnaire.

- If possible, each person should answer the questions for him or herself. Information may be provided on behalf of children (under 15 years), people in need of care or people with disabilities who are not able to answer the questions for themselves.
- Not all questions will have to be answered by all persons. When there is an answer box with an arrow (jump instruction), the numeral beside the arrow indicates the question to be answered next by the relevant person.

· ·									
Example:		Person 1	Person 2	Person 3	Person 4	Person 5			
	Yes	<b>x</b> → 10	□ → 10	□ → 10	□ → 10	□ → 10			
	No		X			⊡′®			
In the example, Person 1 answers "Yes" and goes to question 10. Person 2 answers "No" and goes to the next question.									
Jump instruc	ump instructions may differ between persons. This is why you should								

- Jump instructions may differ between persons. This is why you should not complete the questionnaire for several persons at the same time as jump instructions are easily overlooked.
- When entering figures, please do so right-aligned.

• If you wish to correct an answer, please do so as olows.



• Questions to be answered on a voluntary basis are marked by the word "voluntary" in a coloured bar.

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#### **Household and dwelling**

1	Are there any other households in your dwelling apart from your own, e.g. subtenants?  Other households in your dwelling consist of people with whom you do not live together or maintain a joint household.  People living in a shared dwelling should usually be treated as separate households.						
	Yes, number of other households						
	No, no other households	8					
2	How many people in total were living in your household on Thursday of the reference week?		Note The re	ference weel	k is given on	the front co	ver.
	People who are temporarily away from home, for instance for job or health reasons, are part of your household if that is where they usually live.						
	<b>Subtenants, visitors and domestic staff</b> are not household members.						
	Number of people in your household (including yourself)						
3	Who are the members of your household? Please fold out the flap at the side of page 2 and enter their names.  If more than 5 people live in the household, please contact the statistical office to request an extra questionnaire.  The contact details are given on the front cover.			observe the		columns for	the
	The contact details are given on the nont cover.		respec	tive persons	•		
4	What is your sex, as stated in the birth register?		Person 1	Person 2	Person 3	Person 4	Person 5
	Male	1					
	Female	2					
	Gender diverse	3					
	Not stated in the birth register	4					
5	When were you born?		Person 1	Person 2	Person 3	Person 4	Person 5
	Month						
	Year						
ntary 9	Is your birthday before the last day of the reference week in 2023?		Person 1	Person 2	Person 3	Person 4	Person 5
voluntary	Yes	1					
	No	8					

7	What is your marital status?		Person 1	Person 2	Person 3	Person 4	Person 5
	Single	1					
	Married	2					
	Widowed	3					
	Divorced	4					
	Registered life partnership	5					
	Registered life partner has died	6					
	Registered life partnership has been dissolved	7					
		N	lote	7			
		17		he arrow and	d the numer	al 10 mean tl	hat
						swered next.	
8	Do you occupy at least one more dwelling (including room, accommodation, residential establishment)?						
	Please mark all relevant boxes.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, I have another dwelling in Germany.	1					
	Yes, I have another dwelling abroad.	2					
	No, I do not have another dwelling.	8	→ 10	<b>○</b> (*) (0		→ 10	_ → 10
9	Is this dwelling your main residence?		all				
	If you have <b>more than one dwelling</b> , your main residence is the one where you usually live (centre of life, family home).	P	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	<b>\</b>					
	No	8					
10	Has your household been interview of for the microcensus in this dwelling within the last 12 months?						
	Yes						
	No		→ 14				
11	Have any household members moved out since the last interview?						
	Yes, number of those who moved out						
	No	8					
12	Have any household members died since the last interview?						
	Yes, number of those who died						
	No						

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13	Did you move into this household after the last interview?					
	Please mark "Yes" for children born in the last 12 months.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No					
Peo	ple and household					
14	Do you live in a one-person household?					
	Yes					
	No					
15	Does your mother live in this household?  This includes stepmothers, adoptive and foster mothers.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, my mother is number (see flap)					
	No					
16	Does your father live in this household?  This includes stepfathers, adoptive and foster	i d	Ne		la .	la -
	fathers.	Person	Person 2	Person 3	Person 4	Person 5
	Yes, my father is number (see flap)					
	Yes, my father is number (see flap)  No  Does your spouse live in this household?					
17	Does your spouse live in this household?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, my spouse is number (see flap)	→ 19	→ 19	→ 19	→ 19	→ 19
	No					
18	Does your partner live in this household?	D 1	D 2	Person 3	D 4	D 5
	† This includes registered life partnerships.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, my partner is number (see flap)					
	No					

19	What is your relationship to Person 1?	Person 1	Person 2	Person 3	Person 4	Person 5
	I am Person 1.	1 🔲				
	I am (his/her)					
	wife, husband.	2				
	partner.	3				
	daughter, son (including stepchildren, adopted and foster children).	4				
	daughter-in-law, son-in-law.	5				
	granddaughter, grandson.	6				
	great-granddaughter, great-grandson	7				
	mother, father (including stepparents, adoptive and foster parents).	8				
	mother-in-law, father-in-law.	9				
	grandmother, grandfather 1	0				
	great-grandmother, great-grandfather	1				
	sister, brother.	2	Q.O			
	sister-in-law, brother-in-law.	3	Ø,			
	another relative by birth/marriage.	4				
	not related by birth/marriage 1	Silve				
Infor	mation and communication technology in the	) outspeld				
IIIIOI	. 0	busellolu				
20	Does your household have internet access					
	This refers to the possibility of accessing the internet <b>from home</b> . This includes internet access through fixed devices (e.g. desktop computer) and mobile devices (e.g. smartphone).					
	Yes	1				
	No	8				
	I don't know.	7				

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#### Children in day care

21	Is there at least one child in your household who is aged 14 or under?					
	Yes					
	No					
22	For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week.					
	Please mark all relevant boxes.	Person 1	Person 2	Person 3	Person 4	Person 5
	Day care centre (kindergarten, crèche)	1				
	Professional child minder	2				
	Au-pair, babysitter	3				
	Preschool institution (pre-primary education)	4				
	Care services for pupils before and/or after school (offered by school or other facility)	5				
	Relatives, friends, neighbours	6				
	None of the above categories applies.	The second secon	☐→ 24			
23	For each child aged 14 or under, please indicate the type of care in the 4 weeks before the reference week.	ionn				
	Please mark all relevant boxes.	Person 1	Person 2	Person 3	Person 4	Person 5
	Day care centre (kindergarten, crèche)	C Person 1				
	Professional child minder	2				
	Au-pair, babysitter	3				
	Preschool institution (pre-primary editection)	4				
	Care services for pupils before and/or after school (offered by school or other facility)	5				
	Relatives, friends, neighbours	6				
	None of the above categories applies.	7				

#### Citizenship and duration of residence

The place of birth is Germany also in the following cases:	
<ul> <li>the place of birth was part of Germany's national territory at the time of birth, but today it is not</li> </ul>	
(e. g. Breslau before 1945). – the place of birth is part of Germany's national	
territory today, but it was not at the time of birth	
(e.g. the person concerned was born in Dresden	
between 1949 and 1990, which was GDR	
territory at the time, or in Saarland between 1947 and 1956). Person 1 Person 2 Person 3	Person 4 Person 5
Yes 1 🗀 🔲	
No	$5 \mid \square \rightarrow 26 \mid \square \rightarrow 26$
Were you born in the Federal Republic of Germany (today's territory)?	
# "Today's territory" refers to the national borders	
of the Federal Republic of Germany as of	
3 October 1990. Person 1 Person 2 Person 3	Person 4 Person 5
Yes 1 $\longrightarrow$ 29 $\longrightarrow$ 29 $\longrightarrow$ 29 $\longrightarrow$ 29	$0     \rightarrow 29     \rightarrow 29$
No 8 🗆	
No	
you born?	
Person 1	
Person 2	
Person 3	
Person 4	
Person 5	
When did you (first) arrive in the Federal Republic of Germany (today's territory)?	
i See also p. 129: 1 "Today's territory". Person 1 Person 2 Person 3	Person 4 Person 5
Year	

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#### Federal Republic of Germany (today's territory)? If there are several reasons, please mark the main one. Person 1 Person 2 Person 3 Person 4 Person 5 Employment: job found before moving to Germany Employment: no job found before moving to Germany ..... Academic studies or other education, advanced Moved to Germany with a family member or followed a family member (family reunification) ....... 4 $\Box$ Marriage/partnership with a person living in Germany (family formation) ...... 5 Flight, persecution, expulsion, asylum ....... 6 Free movement within the EU: wished to settle in Germany ...... 7 Retirement ...... 8 Person 1 Je at 2 3 3 3 3What language/languages do you speak at home? 29 Person 3 Person 4 Person 5 I only speak German at home. → 31 → 31 → 31 I speak German and at least one other language at home. I do not speak German at home but another

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What was your (main) reason for moving to the

language/other languages.....

What language do you mainly speak at home?		Person 1	Person 2	Person 3	Person 4	Person 5
Albanian	. 1					
Arabic	. 2					
Bosnian	. 3					
Bulgarian	. 4					
Chinese	. 5					
Danish	. 6					
German	. 7					
English	. 8					
French	. 9					
Greek	. 10					
Hindi	. 31					
Italian	. 11					
Croatian	. 12					
Kurdish	. 13					
Macedonian	. 14					
Dutch	. 15		Ke			
Pashto	. 16					
Macedonian  Dutch  Pashto  Persian  Polish  Portuguese  Romanian  Russian  Serbian	. 17					
Polish	. 18					
Portuguese	19					
Romanian	. 20					
Russian	. 21					
Serbian	. 22					
Spanish	. 23					
Turkish	. 24					
Ukrainian	. 32					
Hungarian	. 25					
Urdu	. 33					
Vietnamese	. 26					
Another European language	. 27					
Another African language	. 28					
Another Asian language	. 29					
Another language	. 30					

31	Have you ever interrupted your stay in the Federal Republic of Germany (today's territory) and lived abroad for at least one year?		Person 1	Person 2	Person 3	Person 4	Person 5
			reisoni	reison 2	reison 3	reison 4	reisons
	Yes						
	No	8	→ 33		<u></u> → 33	<u></u> → 33	<u></u> → 33
32	In what year did you return to the Federal Republic of Germany (today's territory) after you last stayed abroad for at least one year?		Person 1	Person 2	Person 3	Person 4	Person 5
	Year					]	
33	Do you have German citizenship?		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, German citizenship only	1	□ → 38	□ → 38	□ → 38	□ → 38	□ → 38
	Yes, German citizenship and citizenship of at least one foreign country	2					
	No	8					
34	Of which foreign country do you have citizenship?	?					
	If you do not have citizenship of any country, please enter "stateless".			-01			
	Person 1		9				
	Person 2						
	Person 3	C					
	Person 4	<b>3</b>					
	Person 5						
35	Person 1  Person 2  Person 3  Person 4  Person 5  Do you have citizenship of another foreign country?		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8					→ 47
36	Of which second foreign country do you have citizenship?						
	Person 1						1
	Person 2						
	Person 3						→ 47
	Person 4						
	Person 5						1

5/	Of which other country do you have citizenship:						
	Person 1						
	Person 2						
	Person 3						
	Person 4						
	Person 5						
88	How did you obtain German citizenship?						
	Šee also p. 129: 2 "Citizenship".		Person 1	Person 2	Person 3	Person 4	Person 5
	By birth	1	□ → 41	□ → 41	□ → 41	□ → 41	□ → 41
	As a non-naturalised (ethnic) German repatriate	2	□ → 47				□ → 47
	As a naturalised (ethnic) German repatriate	3					
	By naturalisation (no ethnic German repatriate)	4					
	By adoption by German parent(s)	5	□ → 47				
39	When were you naturalised?		Person 1	Person 2	Person 3	Person 4	Person 5
	Year			اليو	]		
10	Which citizenship did you have before your naturalisation?			USIL			
	You may also enter citizenship of the following former countries: Yugoslavia, Serbia and Montenegro, Soviet Union, Czechoslovakia.	.(	estion				
	If you were stateless before your naturalisation, please enter "stateless".	S					
	Person 1						]
	Person 2						
	Person 3						→ 4
	Person 4						
	Person 5						J
11	Does your mother live in this household?						
	This includes stepmothers, adoptive and foster mothers.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes		□ → 44	□ → 44	□ → 44	□ → 44	□ → 44
	No						

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42	Has your mother moved to Germany (today's territory)?						
	Šee also p. 129: ■ "Today's territory".		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, in (year)						
	Yes, but I do not know the year of arrival.	2					
	No	8					
	I don't know.	7					
43	Is/was your mother a German citizen?						
	j See also p. 129: 2 "Citizenship".		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, by birth	1					
	Yes, as a non-naturalised (ethnic) German repatriate	2					
	Yes, as a naturalised (ethnic) German repatriate	3					
	Yes, by naturalisation (no ethnic German repatriate)	4					
	Yes, by adoption by German parent(s)	5					
	Yes, but I do not know how it was obtained	6					
	No	8					
	I don't know.	7		(CO)			
44	Does your father live in this household?		200				
	This includes stepfathers, adoptive and foster fathers.	•	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	2	→ 47	→ 47	→ 47	→ 47	→ 47
	No						
45	Has your father moved to Germany (today's territory)?						
	j See also p. 129: 🗖 "Today's territory".		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, in (year)						
	Yes, but I do not know the year of arrival	2					
	No	8					
	I don't know.	7					

46	Is/was your father a German citizen?						
	Šee also p. 129: 🗷 "Citizenship".		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, by birth	1					
	Yes, as a non-naturalised (ethnic) German repatriate	2					
	Yes, as a naturalised (ethnic) German repatriate	3					
	Yes, by naturalisation (no ethnic German repatriate)	4					
	Yes, by adoption by German parent(s)	5					
	Yes, but I do not know how it was obtained	6					
	No	8					
	I don't know.	7					
47	Was your father born in Germany (today's territory)?						
	🖠 See also p. 129: 🗖 "Today's territory".		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1	→ 49	→ 49	→ 49	→ 49	□ → 49
	No	8					
	I don't know.	7	→ 49		□ → 49	□ → 49	□ → 49
48	In which country (today's borders) was your father born?  Person 1  Person 2  Person 3  Person 4  Person 5  Was your mother born in Germany (today's			Sille			
	Person 1		20				
	Person 2		Silv				
	Person 3	3					
	Person 4						
	Person 5						
49	Was your mother born in Germany (today's territory)?						
	Î See also p. 129: ■ "Today's territory".		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1	→ 51				
	No	8					
	I don't know.	7					
50	In which country (today's borders) was your mother born?						
	Person 1						
	Person 2						
	Person 3						
	Person 4						
	Person 5						

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#### School or university attendance

51	Have you been a pupil, apprentice, student in the last 12 months before the reference week?					
	Please mark "Yes" even if this applied only to part of the period.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				
52	Have you been a pupil, apprentice, student in the last 4 weeks before the reference week?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No, because I switched to another school, higher education institution or apprenticeship, because of university vacation, school holidays, practical training phase in an establishment, studies at a higher education institution or school abroad, illness, maternity leave.	2				
	No, for other reasons	8				
53	Which school/higher education institution did you last attend?  Schools of general education	Person 1	Person 2	Person 3	Person 4	Person 5
	Primary school					
	Orientation stage in grades 5/6 (e.g. at primary or secondary schools, diagnostic stage)	60,				
	Special school, special needs school, special needs assistance	3				
	School offering several courses of education	4				
	Secondary general school, evening secondary general school	5				
	Intermediate school, evening intermediate school	6				
	Comprehensive school	7				
	Waldorf school	8				
	Grammar school	9				
	,	10				
	Evening grammar school, adult education college	11   🗀	اللا	الا	الـــا	

Please turn the page for more schools.

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#### Vocational schools offering a general school

Certificate		Person 1	Person 2	Person 3	Person 4	Person 5
Vocational school offering an intermediate school certificate (e.g. full-time vocational school)	12					
Vocational school offering an entrance qualification for higher education institutions						
Specialised upper secondary school	13			-	-	
Full-time vocational school	14	<b>□</b> -		-	-	
Two-year full-time vocational school	15	-	-	-	-	
Vocational schools						
Pre-vocational training year	16					
Basic vocational training year	17					
Vocational school (dual system)	18	→ 57	→57	☐ <del>- &gt; </del> 57	☐ <del>- &gt; 5</del> 7	→57
Full-time vocational school providing a vocational qualification	19		-	-	-	
Training centre/school for health-care service occupations and social occupations						
one year (e.g. geriatric care assistant)	20					
two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant)	21		0			
three years (e.g. physiotherapy, medical laboratory assistant, geriatric care)	22	EXION,	<u> </u>			
Training centre/school for educators	23					
Master craftsman training programme at trade and technical schools	24					
Trade and technical school e.g. for technicians, business economists	25	□ <sub>1→57</sub>	□ <sub>1→57</sub>	□ 1→57	□ 1→57	□ <sub>1→57</sub>
Specialised academy (in Bayern only)	26	1				
Higher education institutions						
Vocational academy		<u> </u>				<u> </u>   1
College of public administration	28					
University of applied sciences, Cooperative State University (in Baden-Württemberg, Schleswig-Holstein and Thüringen)	29	→56	→56	→56	→ 56	→56
University (also college of art and music, college of education, college of theology)	30					
Doctoral studies	31		→ 57	→ 57	→ 57	
Which are the highest grades you attended at a school of general education?		Person 1	Person 2	Person 3	Person 4	Person 5
Grades 1 to 4	1	<b>□</b> 1		<b>1</b>		<b>1</b>
Grades 5 to 9/10		<del>&gt;</del> 57	<del>&gt;</del> 57	<del>&gt;</del> 57	<u></u> →57	<del>&gt;</del> 57
Upper secondary grades in grammar school	٦					

#### This refers to master craftsman training programmes at trade and technical schools, e.g. master carpenter, master hairdresser, master electrician, master home economist, master plumber and the like. Person 1 ..... Person 2 **→** 57 Person 3 Person 4 Person 5 ..... What course of study did you take? Person 4 Person 5 56 Person 1 Person 2 Person 3 Bachelor's ..... Master's ...... 2 Diplom degree or comparable course of study ...... 3 model duestion 38 Person 5 **57** Are you 15 years or older? Person 3 Person 4 Yes ..... No .....

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specialisation?

What is the title of your master craftsman

#### **Employment situation in the reference week**

Did you do at least 1 hour of paid work in the reference week?								
Please take into account also self-employment and minor jobs.	Person 1	Person 2	Person 3	Person 4	Person !			
Yes	1  → 66	→ 66	→ 66	→ 66				
No	8							
Did you work for at least 1 hour in the reference week as an unpaid family worker in a family	Davison 1	Daman 2	Person 3	Daman 4	Davasar			
business?	Person 1  ,	Person 2  → 66	Person 3  → 66	Person 4  → 66	Person ->			
Yes								
No	8							
Do you normally have work or a job from which you were absent in the reference week? Possible reasons are e.g. holidays, illness or parental leave.	Person 1	Person 2	Person 3	Person 4	Person			
Yes	1  → 62	→ 62	→ 62	→ 62				
No	8	O						
in the reference week, such as those listed below? This refers to work that you did not do for your	~	, Co						
This refers to work that you did not do for your own family.  It includes working, for example, as/in  - waiter/waitress, service employee or temporary helper in a bar, restaurant or hotel  - household helper or cleaner  - delivery services driver for restaurants, prime shops; or as courier  - babysitter  - carer of children or of people in need of care  - deliverer of advertising leaflets or free newspapers  - hostess/gentleman host  - private tutor  - renovation or construction helper (e. g. painting, wallpapering, plastering, installing electrics, plumbing)  - gardening (mowing the lawn, cutting hedges or	<ul><li>tempora</li><li>freeland</li><li>artist or</li></ul>	ary security were on online performer , influencer, of for payer.	vorker					
<ul> <li>deliverer of advertising leaflets or free newspapers</li> <li>hostess/gentleman host</li> <li>private tutor</li> <li>renovation or construction helper (e.g. painting, wallpapering, plastering, installing electrics, plumbing)</li> </ul>	<ul> <li>tempora</li> <li>freeland</li> <li>artist or</li> <li>blogger</li> <li>content</li> <li>pet care</li> <li>preparir</li> </ul>	ary security were on online performer , influencer, of for payer.	vorker platforms		Person			
<ul> <li>deliverer of advertising leaflets or free newspapers</li> <li>hostess/gentleman host</li> <li>private tutor</li> <li>renovation or construction helper (e.g. painting, wallpapering, plastering, installing electrics, plumbing)</li> <li>gardening (mowing the lawn, cutting hedges or</li> </ul>	<ul> <li>tempora</li> <li>freeland</li> <li>artist or</li> <li>blogger</li> <li>content</li> <li>pet care</li> <li>preparir</li> <li>other ad</li> </ul>	ery security were on online performer, influencer, of for payer and events extivities	vorker platforms or creating of	ther online	Person  □ →			

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### Why did you not work in the reference week?

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off-season?

Yes

No .....

See also p. 129: 3 "Partial retirement" and 4 "Caregiver Leave Act/Family Caregiver Leave Act". If there are several reasons, please mark the main one. Person 1 Person 2 Person 3 Person 4 Person 5 Illness, accident (including spa treatment, rehabilitation) Holidays, special leave Compensation leave (within the framework of a working time account or an annualised hours **→**66 **→**66 →66 →66 →66 contract) ...... 3 Maternity leave ..... Partial retirement 5 Vocational and continuing training ......6 Parental leave ...... Released from work under the Caregiver Leave Act ... 8 **→** 65 Bad weather ...... 11 Short-time work for technical or economic reasons ... 12 <del>→</del>64 →64 →64 →64 General and continuing education, school attendance ..... Personal or family responsibilities ..... Other reasons ..... I have already found a job but did not yet work in → 112 that job in the reference week. ..... Are you still receiving continued pay, public or social benefits as full or partial wage/salary replacement? Person 1 Person 2 Person 3 Person 4 Person 5 Yes ..... → 66 → 66 → 66 Not applicable because self-employed, freelancer ..... Indicate the total period of your absence from work. Person 1 Person 2 Person 3 Person 4 Person 5 3 months or less ..... → 66 → 66 → 66 → 66 → 66 More than 3 months → 113 Do you do any work in that job during the

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Person 1

Person 2

→ 113

Person 3

**→** 113

Person 4

**→** 113

Person 5

→ 113

#### Job during the reference week

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### What was your status in employment in the reference week?

If you have **more than one job**, your answer should only refer to the job in which you work the most hours (main job).

In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays.

See also p. 129: 5 "Categorisation of job".

Self-employed person, freelancer		Person 1	Person 2	Person 3	Person 4	Person 5
without employees	1	$\Box_1$		□ <sub>1</sub>		
with employees	2			-	-	
Unpaid family worker in a family business	3			-	-	
Public official (not including candidates), judge	4	_ →68	->68	->68	->68	.→68
Salary earner (not including apprentices)	5			-		-
Wage earner (not including apprentices), homeworker	6					
Apprentice/trainee receiving remuneration	7		EKO .			
Candidate public official	8		<b>©</b> i			ן 🗆 ן
Intern, trainee (including paid practical training or internship	9	→68		-		
Temporary or professional soldier	10		→68			→68
In voluntary military service	11					
In the Federal Volunteer Service (also social, ecological or cultural year)	12	-				
Other employee with a small-scale jol	13					
With whom did you conclude/enter into your apprenticeship contract?  This refers to remunerated apprenticeships/traineeships.						
With an establishment (company, shop, office, hospital, public authority)	1	Person 1	Person 2	Person 3	Person 4	Person 5
With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre						

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	If you have more than one job, your answer should only refer to the job in which you work the most hours (main job).  In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays.  See also p. 130: 6 "Marginal employment".					
	Yes, a 520-euros job, mini-job (average maximum earnings of 520 euros per month)	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, short-term employment (a maximum of 3 months or 70 days worked per year)	2				
	Yes, a one-euro job (job opportunity for people receiving citizen's minimum income, unemployment benefit II)	3				
	No	8				
69	How often do you work in your job?	Person 1	Person 2	Person 3	Person 4	Person 5
	Regularly					
	Irregularly, occasionally					
	On a seasonal basis	3				
		XIO				
Job o	during the reference week	estilo				
Job	during the reference week	estilo				
Job (	Please provide some keywords to describe your current job.  For example - selling clothing - teaching children at primary school - advising and informing customers on travel offers - designing or planning buildings and other structures - assembling and testing electronic circuits - mixing concrete, mortar and plaster - attending to and caring for patients (before, during and after surgeries)					
	Please provide some keywords to describe your current job.  For example - selling clothing - teaching children at primary school - advising and informing customers on travel offers - designing or planning buildings and other structures - assembling and testing electronic circuits - mixing concrete, mortar and plaster - attending to and caring for patients (before,	estil <sup>o</sup>				
	Please provide some keywords to describe your current job.  For example - selling clothing - teaching children at primary school - advising and informing customers on travel offers - designing or planning buildings and other structures - assembling and testing electronic circuits - mixing concrete, mortar and plaster - attending to and caring for patients (before, during and after surgeries)					
	Please provide some keywords to describe your current job.  For example - selling clothing - teaching children at primary school - advising and informing customers on travel offers - designing or planning buildings and other structures - assembling and testing electronic circuits - mixing concrete, mortar and plaster - attending to and caring for patients (before, during and after surgeries)  Person 1					
	Please provide some keywords to describe your current job.  For example - selling clothing - teaching children at primary school - advising and informing customers on travel offers - designing or planning buildings and other structures - assembling and testing electronic circuits - mixing concrete, mortar and plaster - attending to and caring for patients (before, during and after surgeries)  Person 1  Person 2					

68

Are you in marginal employment?

71	What is the title of your current job?						
	For example - fashion shop assistant - primary school teacher - travel agent - construction engineer - electronic equipment mechanic - unskilled construction labourer - nurse						
	Person 1						
	Person 2						
	Person 3						
	Person 4						
	Person 5						
72	Do you mainly perform executive or supervisory duties in your job?						
	Yes, executive duties (including the authority to take staff, budget and strategy decisions)	1	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, supervisory duties (guiding and supervising staff, distributing work and checking the outcome)	2		aire			
	No	8					
73	What activities does your current job usually consist of?	S	Person 1				
	Please mark all relevant boxes.	Ť	Person 1	Person 2	Person 3	Person 4	Person 5
	Giving guidance to staff	1					
	Supervising staff	2					
	Distributing work	3					
	Checking the work performed	4					
	None of the above	8					

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74	Enter the branch of activity of the establishment (location) you currently work in.					
	If the establishment has <b>several locations</b> , please enter the main activity of the location, not of the whole enterprise.					
	If you are a <b>temporary employee</b> , please enter the branch of activity you currently work in.					
	Please state the <b>branch of activity</b> as accurately as possible, for example					
	<ul> <li>food retailing (not: trade)</li> <li>machine tool industry (not: factory)</li> <li>facility management, caretaker services, business consultancy (not: services)</li> <li>software development (not: IT)</li> </ul>					
	See also p. 130: 7 "Establishment (location)".					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5		.01			
75	Please fold out the flap at the side of page 2 and enter the name and address of the establishment.	an	dillo			
	The name and address of the establishment will only be used to identify its branch of activity and will not be stored.	still.				
76	Are you employed in the public service?					
	Please fold out the flap at the side of page 2 and enter the name and address of the establishment.  The name and address of the establishment will only be used to identify its branch of activity and will not be stored.  Are you employed in the public service?  The public service comprises the federal, Land and municipal authorities, publicly maintained schools, the employment agency, the social security institutions, the police and the Federal Armed Forces.					
	If you work in a privatised successor company of Deutsche Post/Bundesbahn or are employed by a church, please indicate "No".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				
		,		,	,	,

77	How many people work in the establishment (location) you currently work in?					
	If you are self-employed and have several establishments/locations, your answer regarding the size of the establishment should refer to the establishment with the highest number of employees.	Person 1	Person 2	Person 3	Person 4	Person 5
	Up to 10 people	1				
	11 to 19 people	2				
	20 to 49 people	3				
	50 to 249 people	4	<u></u> →79	<u></u> →79	79	<u></u> → 79
	250 to 499 people	5 -				
	500 people or more	6				
78	Please enter the exact number of people working in the establishment.	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of people					
Chai	nge of job or occupation					
79	Did you change your job/line of business in the reference week or the preceding 12 months?		Sile			
	If you are <b>self-employed</b> or a <b>freelancer</b> and you changed your line of business, please mark "Yes".	20:	,,			
	If you are an employee and you <b>started a new job</b> with your current or a new employer, please mark "Yes".	uestion				
	A <b>change of job</b> includes a switch from dependent employment to self-employment or freelance work and vice versa.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	Yes No	1 8				
80		1 8				
80	No  Did you change your occupation in the reference	Person 1	Person 2	Person 3	Person 4	Person 5
80	Did you change your occupation in the reference week or the preceding 12 months?  This includes a change of occupation without		Person 2	Person 3	Person 4	Person 5

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#### Scope and scale of current job

81	Do you currently have a full-time or part-time job?						
	If you have <b>more than one job</b> , your answer should only refer to the job in which you work the most hours (main job).						
	If you are in partial retirement or parental leave please mark the category relating to the time before you entered partial retirement or parental leave.		Person 1	Person 2	Person 3	Person 4	Person 5
	Full-time	1		□ → 84	□ → 84	□ → 84	□ → 84
	Part-time	2					
82	Why do you work part-time?						
	If there are several reasons, please mark the main one.		Person 1	Person 2	Person 3	Person 4	Person 5
	Could not find full-time work	1	<del> </del>	$\square$		$\Box$	$\square$ 1
	School education, studies, other education or advanced training	2				□- →84	->84
	Own illness, consequences of an accident	3					
	Permanently reduced earning capacity, permanent disability	4		(e)			
	Have to look after children	5					
	Have to look after people with disabilities	6	(O)				
	Have to look after people in need of care	Ç	<u>}</u>				
	Have to look after people in need of care  Other family reasons  Other personal reasons	9	□ լ		□լ	□լ	
	Other personal reasons	10				->84	→84
	I want to work part-time.	11					
	Other main reason	12					
83	Why do you yourself look after children, people with disabilities or people in need of care?						
	If there are several reasons, please mark the main one.		Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity	1					
	There is no adequate care available at the relevant times of the day.	2					
	Adequate care is too expensive.	3					
	I want to do it myself.	4					
	Other essential reasons	9					

family worker?	a	Person 1	Person 2	Person 3	Person 4	Person 5
Yes	1					
No	8	□ → 86	□ → 86	□ → 86	□ → 86	□ → 86
How many hours per week do you usually work						
If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks.						
Please round to the nearest half hour (e.g. 38.5).		Person 1	Person 2	Person 3	Person 4	Person 5
Number of hours			□ . □ . □ . □ . □ . □ . □ . □ . □ . □ .	  → 90	  → 90	  → 90
Do you have a working contract for your job wit a company that has placed you in a temporary assignment?	:h	Person 1	Person 2	Person 3	Person 4	Person 5
Yes	1					
No						
Do you have a fixed-term working contract?						
An apprenticeship or training contract is considered as a fixed-term contract.		Person 1	Person	Person 3	Person 4	Person 5
Yes, fixed-term contract	1					
No, open-ended contract	8					
Do you usually work as many hours per week as contractually agreed?		Derson 1	Person 2	Person 3	Person 4	Person 5
Yes	O,					
No	8					
How many hours a week do you usually work, including regular extra hours and stand-by duty	y?					
If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks.						
See also p. 130: 8 "Stand-by duty".						
Please round to the nearest half hour (e.g. 40.5).		Person 1	Person 2	Person 3	Person 4	Person 5
Number of hours						
In the reference week, were there any days whe you did not work because of vacation or public holidays?	n	Person 1	Person 2	Person 3	Person 4	Person 5
Yes	1					
No	٥	→ 92	→ 92	→ 92	→ 92	→ 92
=		1	1—	_	1—	_

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91	How many days in total did you not work in the reference week because of vacation or public holidays?					
	ightharpoonup Please include half days and count them as 0.5.	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of days					
92	In the reference week, were there (other) days when you did not work because of illness, injury or a temporary disability?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1 🔲				
	No	8	□ → 94	□ → 94	□ → 94	□ → 94
93	How many days in total did you not work in the reference week because of illness?					
	$\mathring{\boldsymbol{I}}$ Please include half days and count them as 0.5.	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of days					
94	In the reference week, were there (other) days when you did not work because of other reasons?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8	<b>€</b> → 96		□ → 96	→ 96
95	How many days in total did you not work in the reference week for other reasons?	ONI	<b>3</b> 1.			
	ightharpoonup Please include half days and count them as 0.5.	Person 1	Person 2	Person 3	Person 4	Person 5
	i Please include half days and count them as 0.5.  Number of days					
96	How many hours did you actually work in the reference week?					
	The number of hours actually worked may differ from the hours usually worked because of overtime, holidays, extra shifts, public holidays, illness and the like.					
	The number of hours actually worked includes continuing and advanced training, stand-by duty, and work done at home provided that it is a normal part of your job, such as for teachers.					
	If you did not work in the reference week, please enter "0".					
	Please round to the nearest half hour (e.g. 28.5).	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours					

#### Second or additional jobs

<i>71</i>	reference week?						
	This includes working as a self-employed person or unpaid family worker.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, I had 2 jobs.	1					
	Yes, I had more than 2 jobs.	2					
	No	8	→ 107	□ → 107	□ → 107	□ → 107	_ → 107
98	Are you in marginal employment in your additional job?						
	If you have <b>more than one additional job</b> , please answer the questions below for the additional job in which you work the most hours.						
	See also p. 130: 6 "Marginal employment".						
	Yes, a 520-euros job, mini-job (average maximum earnings of 520 euros per month)	1	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, short-term employment (a maximum of 3 months or 70 days worked per year)	2		□,©			
	Yes, a one-euro job (job opportunity for people receiving citizen's minimum income, unemployment benefit II)		• • • • • • • • • • • • • • • • • • • •				
	How often do you work in your additional job?  Regularly	8	EXIL				
99	How often do you work in your additional job?	S	Person 1	Person 2	Person 3	Person 4	Person 5
	Regularly	1					
	irregularly, occasionally	2					
	On a seasonal basis	3					
100	What is your status in your additional job?  See also p. 129: The additional job?  Categorisation of job.						
	Self-employed person, freelancer		Person 1	Person 2	Person 3	Person 4	Person 5
	without employees	1					
	with employees	2					
	Unpaid family worker in a family business	3					
	Public official, judge	4					
	Salary earner	5					
	Wage earner, homeworker	6					

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101	Please provide some keywords to describe your additional job.						
	For example - selling clothing						
	<ul><li>teaching children at primary school</li><li>advising and informing customers on travel</li></ul>						
	offers						
	<ul> <li>designing or planning buildings and other structures</li> </ul>						
	- assembling and testing electronic circuits						
S C	<ul> <li>mixing concrete, mortar and plaster</li> <li>attending to and caring for patients (before,</li> </ul>						
Voluntary	during and after surgeries)						
>							
	Person 1						
	Person 2						
	Person 3						
	Person 4						
	What is the title of your additional job?  For example - fashion shop assistant - primary school teacher - travel agent - construction engineer - electronic equipment mechanic - unskilled construction labourer - nurse  Person 1			•			
102	What is the title of your additional job?			ile			
102	For example			<b>()</b>			
	- fashion shop assistant		di				
	– primary school teacher	×					
	<ul><li>travel agent</li><li>construction engineer</li></ul>	Ş					
	– electronic equipment mechanic						
	– unskilled construction labourer						
	- nurse						
	Person 1						
	Person 2						
	Person 3						
	Person 4						
	Person 5						
103	Do you mainly perform executive or supervisory duties in your additional job?						
	Yes, executive duties		Person 1	Person 2	Person 3	Person 4	Person 5
	(including the authority to take staff, budget and strategy decisions)						
		1					
	Yes, supervisory duties						
	(guiding and supervising staff, distributing work and checking the outcome)	2					
	No	٥					
		0		ا ا	1	—	1

104	Enter the branch of activity of the establishment (location) in which you work in your additional job.					
	If the establishment has <b>several locations</b> , please enter the main activity of the location, not of the whole enterprise.					
	If you are a <b>temporary employee</b> , please enter the branch of activity in which you work in your additional job.					
	Please state the <b>branch of activity</b> as accurately as possible, for example					
	<ul> <li>food retailing (not: trade)</li> <li>machine tool industry (not: factory)</li> <li>facility management, caretaker services, business consultancy (not: services)</li> <li>software development (not: IT)</li> <li>See also p. 130: 7 "Establishment (location)".</li> </ul>					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5		ile			
105	How many hours a week do you usually work in your additional job, including regular extra hours and stand-by duty?	estions				
	If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks.	(e)				
	Please round to the nearest half hour (e. g. 10.5)	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours					

106 How many hours did you actually work in your additional job in the reference week?

If you did not work in the reference week, please enter *"0"*.

Please round to the nearest half hour (e.g. 9.5). Person 1 Person 2 Person 3 Person 4 Person 5 Number of hours .....

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#### Number of desired working hours

107	Would you like to retain your normal weekly working hours or to change them, subject to a corresponding adjustment in earnings?						
	The weekly working hours include the hours worked in the main job as well as in second and additional jobs.		Person 1	Person 2	Person 3	Person 4	Person 5
	Retain	1					
	Increase	2					
	Reduce	3	□ → 110	□→ 110	□→ 110	□→ 110	□ → 110
108	How would you like to increase your working hours?						
	Exclusively by working more hours in the current job(s)	1	Person 1	Person 2	Person 3	Person 4	Person 5
	Exclusively by taking up one or more additional jobs	2					
	Exclusively by moving to a job with more working hours	3					
	Without tying myself down to one of the above options			<b>S</b>			
	By combining some of the above options	4					
109	Thinking of the 2 weeks following the reference week: Would you be able to start working more hours in these 2 weeks?	2	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8					
110	How many hours a week would to like to work?						
	The <b>weekly working hours</b> include the hours worked in the main job as well as in second and additional jobs.						
	Please round to the nearest half hour (e.g. 3.5).		Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours						

#### Search for work by persons in employment/persons with a second job

## 111 Did you look for different or additional work in the reference week or the preceding 3 weeks?

# Looking for work includes any search for paid work, including second or mini-jobs, self-employed or freelance activities, or small-scale activities.

#### Forms of search are,

for instance, looking through job offers in newspapers or on the internet, searching for job vacancies on notice boards, asking acquaintances and relatives.

aria relatives.		1 015011 1	1 0130112	1 0130113	1 013011 1	1 6130113
Yes	1	□ 137	137	□	□	□ <sub>137</sub>
No	8	1	1 ,			

Person 1

Person 2

Person 3

Person 5

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#### Last job or absence from work

112	Have you ever done paid work as an employee or self-employed person?						
	Retired people and former apprentices please mark "Yes" if they worked for a total of more than 3 months.						
	Former unpaid family workers please mark "Yes".		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8		→ 123	→ 123	□ → 123	
113	Did you work for more than 3 months in that job?						
	If you did paid work several times for a shorter period (e.g. seasonal work or as a student assistant), please mark "Yes" if you worked for a total of more than 3 months.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8					
114	Why did you leave or are absent from your last paid job?						
	If there are several reasons, please mark the main one.		•	S)			
	Reasons related to the labour market		Person 1	Person 2	Person 3	Person 4	Person 5
	Dismissal (including closure of establishment)	1					
	End of a fixed-term working contract	2	Ø,				
	Sale or closure of own enterprise	ي م					
	Family reasons	•					
	Have to look after children	4					
	Have to look after people with disabilities	5					
	Have to look after people in need of care	6					
	Other family reasons	7					
	Personal reasons						
	Own resignation	8					
	School or vocational education, studies	9					
	Own illness, consequences of an accident	10					
	Permanently reduced earning capacity, permanent disability	11					
	Retirement	12					
	Other personal reasons	13					
	Other reasons						
	Other main reason	14					

115	When did you leave your last paid job/since when have you been absent from it?	Person 1	Person 2	Person 3	Person 4	Person 5
	Month					
	Year					
116	What was your status in your last job/the job from which you are absent?  § See also p. 129: 5 "Categorisation of job".					
	Self-employed person, freelancer	Person 1	Person 2	Person 3	Person 4	Person 5
	without employees	ı 🖂 🛮				
	with employees	2 -		-	-	-
	Unpaid family worker in a family business	3 -		-	-	-
	Public official (not including candidates), judge	4	→ 118	→ 118	118	→ 118
	Salary earner (not including apprentices)	5 -		-	-	-
	Wage earner (not including apprentices),	6				
	Apprentice/trainee receiving remuneration	7				
	Candidate public official	8 7		$\Box_1$	$\Box_1$	$\Box_1$
	Intern, trainee (including paid practical training or internship)	9 🗆 -	0	-		
	Temporary or professional soldier	。	→ 118	☐ - → 118	☐ - → 118	→ 118
	Person doing compulsory military/civilian service		- 118			- 118
	In voluntary military service			-	-	-
	In the Federal Volunteer Service (also social, ecological or cultural year)	3				
117	With whom did you conclude/enternato your apprenticeship contract?					
	This refers to remunerated apprenticeships/traineeships.	1	1	ı	ı	ı
	With an establishment (company, shop, office, hospital, public authority)	Person 1	Person 2	Person 3	Person 4	Person 5
	With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre (Bildungszentrum)	2				

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118	Please provide some keywords to describe your last job/the job from which you are absent.					
voluntary	For example - selling clothing - teaching children at primary school - advising and informing customers on travel offers - designing or planning buildings and other structures - assembling and testing electronic circuits - mixing concrete, mortar and plaster - attending to and caring for patients (before, during and after surgeries)					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					
119	What was/is the title of your last job/the job from which you are absent?  For example - fashion shop assistant - primary school teacher - travel agent - construction engineer - electronic equipment mechanic - unskilled construction labourer - nurse  Person 1  Person 2  Person 4	Sionn	aire			
	Person 5					
120	Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent?					
	Yes, executive duties (including the authority to take staff, budget and strategy decisions)	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, supervisory duties (guiding and supervising staff, distributing work and checking the outcome)	2				
	No	8				

21	Enter the branch of activity of the establishment (location) you last worked in or the branch of activity of the job from which you are absent.					
	If the establishment has <b>several locations</b> , please enter the main activity of the location, not of the whole enterprise.					
	If you were a <b>temporary employee</b> , please enter the branch of activity of your last job/the job from which you are absent.					
	Please state the <b>branch of activity</b> as accurately as possible, for example					
	<ul> <li>food retailing (not: trade)</li> <li>machine tool industry (not: factory)</li> <li>facility management, caretaker services, business consultancy (not: services)</li> <li>software development (not: IT)</li> </ul>					
	See also p. 130: <b>2</b> "Establishment (location)".					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5		No			
122	In your last job/the job from which you are absent: Were you employed in the public service?	Jestion's	Na			
	The public service comprises the federal, Land and municipal authorities, publicly maintained schools, the employment agency, the social security institutions, the and the Federal Armed Forces.	Jes				
	If you worked in a privatised successor company of Deutsche Post/Bundesbahn most recently or were employed by a church, please indicate "No".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1 🔲				
	No					

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### **Search for work**

123	Did you make any effort to find (new) work in the reference week or the preceding 3 weeks? This includes any search for a job with only a few						
	hours or activities to start a business.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8		→ 125			
124	What did you do in the reference week or the preceding 3 weeks to find new work?						
	Please mark all relevant boxes.		Person 1	Person 2	Person 3	Person 4	Person 5
	Contacted the employment agency (job centre) or other employment authority	1		Person 2	Persons		
	Contacted private employment organisations	2			-	-	-
	Placed job wanted advertisements	3	-		-	-	
	Responded to job offers	4	-		-	-	-
	Sent off unsolicited applications	5				-	-
	Asked friends, relatives, acquaintances	6					-
	Looked through job offers	7		<b>9</b>		-	-
	Took tests, interviews, exams	8	☐ → 135 <b>7</b>	→ 135	→ 135	→ 135	☐ → 135
	Placed or updated online CVs	13			-	-	-
	Searched for premises, offices, equipment for self- employment or a freelance job	C				-	-
	Applied for licences, concessions or financial resources for self-employment or a freelance job	10	-	-	-		
	Took other action for self-employment or a freelance job	11		-	-		
	Took other action	12					
125	Did you find a job in the reference week?		Danson 1	Person 2	Danson 2	Danson 4	Davage 5
	Yes, I found a job in the reference week and have started it.	1	Person 1   → 135	Person 2	Person 3	Person 4	Person 5
	Yes, I found a job in the reference week but have not started it yet.	2					
	No, I did not find a job in the reference week	8	□ → 127	□ → 127	□ → 127	□ → 127	□ → 127

126	When will you start your new job?		Person 1	Person 2	Person 3	Person 4	Person 5
	Within the next 3 months after the reference week $\dots$	1			$\Box$	$\square_1$	$\Box$
	Later, that is, after more than 3 months after the reference week	8	→ 135	→135	135	135	135
127	If you are not looking for a job, would you nevertheless like to work?						
	This also refers to jobs with only a few hours.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8	→ 133	→ 133	→ 133		→ 133
128	Why did you not look for a job in the reference week and the preceding 3 weeks?						
	If there are several reasons, please mark the main one.		Person 1	Person 2	Person 3	Person 4	Person 5
	No suitable job available	1	$\Box_1$	□լ			
	l am awaiting re-employment (following temporary lay-off).	2	→ 130	→ 130	→ 130	→ 130	130
	Own illness, consequences of an accident	3					
	Permanently reduced earning capacity, permanent disability	4		NO.			
	Have to look after children	5		<b>10</b>			
	Have to look after people with disabilities						
	Have to look after people in need of care  Other family responsibilities	7	E)				
	Other family responsibilities	3	1		$\Box_1$	$\Box_1$	$\Box_1$
	Other personal responsibilities	9		-	-	-	
	School or vocational education, studies	10	130	130	→ 130	→ 130	130
	Retirement	11			-	-	
	Other main reason	12					
129	Why do you yourself look after children, people with disabilities or people in need of care?						
	If there are several reasons, please mark the main one.		Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity	1					
	There is no adequate care available at the relevant times of the day	2					
	Adequate care is too expensive.	3					
	I want to do it myself.	4					
	Other essential reasons	9					

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130	If a paid job had been available in the reference week, could you have started it within the following 2 weeks?		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8					
131	Why would you not be able to start a new job within the following 2 weeks?						
	If there are several reasons, please mark the main one.		Person 1	Person 2	Person 3	Person 4	Person 5
	School or vocational education, studies	1	$\Box_1$	$\square_1$		$\square_1$	$\square_1$
	Own illness, consequences of an accident	2	→ 137	→ 137	→ 137	→ 137	→ 137
	Permanently reduced earning capacity, permanent disability	3					
	Have to look after children	4					
	Have to look after people with disabilities	5					
	Have to look after people in need of care	6					
	Other family responsibilities	7				□լ	□լ
	Other personal responsibilities	8	→ 137	☐ - 137	→ 137	→ 137	→ 137
	Retirement	9	713/	(2)		- 137	
	Other main reason	10	$\square_1^{\mathcal{N}_{\mathcal{S}}}$				
132	Why do you yourself look after children, people with disabilities or people in need of care?	C	iou Le				
	If there are several reasons, please mark the main one.	J	Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity.	1	$\square_1$	$\square$			
	There is no adequate care available at the relevant times of the day.	2			. 127	. 127	. 127
	Adequate care is too expensive.	3	□ - → 137	□ - → 137	→ 137	→137	□ -> 137
	I want to do it myself.	4	-	-	-		
	Other essential reasons	9					

# 133 Why do you not want to, or why are you not able to work?

	If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	School or vocational education, studies					
	Own illness, consequences of an accident	→ 137	→ 137	→ 137	→ 137	→ 137
	Permanently reduced earning capacity, permanent disability					
	Have to look after children					
	Have to look after people with disabilities					
	Have to look after people in need of care					
	Other family responsibilities	$ \Box_1 $	$\square_1$	$\square_1$	$\Box_1$	$\Box_1$
	Other personal responsibilities	3	☐ -	→ 137	→ 137	→ 137
	Retirement					
	Other main reason	,   🗆 1	П 1	П 1		
134	Why do you yourself look after children, people with disabilities or people in need of care?					
	If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity	$\Box_1$		$\Box_1$	$\square_1$	$\Box_1$
	There is no adequate care available at the relevant times of the day.					
	Adequate care is too expensive.	A 137	□-→137	□ - → 137	□-→137	137
	I want to do it myself.		-			
	Other essential reasons	,   🗆 J		□ ]		
135	How long have you looked or did you look for (other) work?	Person 1	Person 2	Person 3	Person 4	Person 5
	Less than 1 month					
	1 to less than 3 months					
	3 to less than 6 months	: 🗀				
	6 to less than 12 months	. 🗆				
	1 to less than 1 ½ years					
	1 ½ to less than 2 years	, 🗆				
	2 to less than 4 years					
	4 years or more					

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136	If a paid job had been available in the reference week, could you have started it within the following 2 weeks?		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1					
	No	8					
Self-	assessment of life situation in the reference we	ek	(				
137	Regarding your situation in the reference week: which category best describes it?						
	See also p. 129:  "Partial retirement" and "Caregiver Leave Act/Family Caregiver Leave Caregiver Leave Caregiver Leave Caregiver	t".					
	Salary earner, wage earner, public official (including temporary or professional soldiers, apprentices) and currently		Person 1	Person 2	Person 3	Person 4	Person 5
	on parental leave	1					
	in partial retirement	2					
	fully or partly released from work under the Caregiver Leave Act						
	partly released from work under the Family Caregiver Leave Act	4					
	Salary earner, wage earner, public official (including temporary or professional soldiers, apprentices) <b>not</b> on parental leave or in partial retirement and <b>not</b> released from work	C	uonna uonna				
	Self-employed person, freelancer						
	without employees	6					
	with employees	7					
	Unpaid family worker in a family business	8					
	In the Federal Volunteer Service (also social, ecological or cultural year), in voluntary military service	9					
	Pupil, student	10					
	Retired or in early retirement	11					
	Unemployed	12					
	Housewife/househusband, looking after children or people in need of care	13					
	Permanently unfit for work	14					

### **Current income situation**

### 138 Which are your main sources of livelihood?

See also p. 130:
Main sources of livelihood.

	Person 1	Person 2	Person 3	Person 4	Person 5
Main sources of livelihood: Code from List 138					

.	
1	Income of the parents 8
2	Income of the partner, spouse or other relatives 14
3	Maintenance payments or other regular payments received from other private households
	Training assistance (BAföG), scholarship/grant 10
4	Benefits for asylum seekers 11
5	Benefits from own long-term care insurance (long-term care allowance)
15	Other financial support, e.g. early retirement
6 6	payments, allowances for foster children, sickness pay, loan in accordance with the Caregiver Leave Act or the Family Caregiver Leave Act, corona
7	emergency aid
Nesti	emergency aid
	1 2 3 4 5

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#### 139 What was your personal net income (total of all income sources) in the month before the reference week?

### The personal net income

is calculated as gross earnings less taxes and less contributions to health, long-term care and unemployment insurance as well as to statutory pension insurance.

#### This includes:

- earnings from main and second job(s), extra payments (e.g. Christmas bonus, severance pay, bonus payments)
- pensions
- unemployment benefit I, citizen's minimum income, unemployment benefit II (Hartz IV), social benefit
- basic security in old age and in cases of reduced earning capacity, assistance for nursing care, continuous subsistence payments and other public assistance benefits

See also p. 130: To "Net income".

- heating and housing benefits, housing allowance, children's allowance, long-term care allowance, parental allowance, training assistance (BAföG), child bonus, corona emergency aid and other public payments
- maintenance payments or other regular payments received from other private households
- further income and receipts (e.g. entrepreneurial income, income from renting and leasing, interest, dividends)

Personal net income Code from List 139	e:	Per	son 1	Person 2	Person 3	Person 4	Person 5
		90		<b>.</b>			
List 139			2				
Less than	250 euros	1	3,000	to less than	3 250 euro	s	13
250 to less than	500 euros	2:	3 250	to less than	3 500 euro	s	14
500 to less than	750 euros	3	3 500	to less than	4000 euro	s	15
750 to less than	1 000 euros	4	4000	to less than	4500 euro	s	16
1000 to less than	1 250 euros	5	4500	to less than	5 000 euro	s	17
1 250 to less than	1 500 euros	6	5 0 0 0	to less than	6000 euro	s	18
1 500 to less than	1750 euros	7	6000	to less than	7 000 euro	s	19
1750 to less than	2 000 euros	8	7000	to less than	8 000 euro	s	20
	2 250 euros	9	8000	to less than	10 000 euro	s	21
2 250 to less than	2 500 euros	10	10 000	to less than	15 000 euro	s	22
2500 to less than	2750 euros	11	15 000	to less than	25 000 euro	s	23
2750 to less than	3 000 euros	12	25 000	euros or ov	er		24

#### 140 What was the total net income of your household in the month before the reference week?

The net <b>income of the household</b> is the sum of the net incomes of all people in the household.	Monthly amount (full euros)
Net household income	
If you are not able to state an exact amount, please enter the size class of List 139 that corresponds to the amount of your monthly net household income.	
Code from List 139	

141	Are you 15 years or older?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No	☐ → End				

## For persons aged under 15 years, the questionnaire ends here!

Educ	ational and vocational attainment						
142	Do you hold a general school certificate?  Yes  No/Not yet	1 8	Person 1  ☐  → 146	Person 2  □  → 146	Person 3  ☐  → 146	Person 4  □  → 146	Person 5  ☐  ☐ → 146
143	Which is your highest qualification?						
	Please convert qualifications gained abroad to German equivalents.		ı		1	1	ı
	School certificate obtained after no more than 7 years of school attendance	1	Person 1	Person	Person 3	Person 4	Person 5
	Secondary general school certificate (also former school type starting with grade 1)	2	Ston				
	School of general education in the GDR	. (	SU				
	school certificate obtained after grade 8 or 9	7					
	school certificate obtained after grade 10	4					
	Intermediate school certificate, intermediate school-leaving certificate or equivalent	5					
	Entrance qualification for universities of applied sciences	6					
	Higher education entrance qualification (general or subject-restricted)	7					
	Certificate of special school	8					
144	Did you obtain your general school certificate in Germany or abroad?		Person 1	Person 2	Person 3	Person 4	Person 5
	Germany	1			□ → 146	□ → 146	
	Abroad	2					
145	How long did you attend school?						
	Please round to the nearest year.		Person 1	Person 2	Person 3	Person 4	Person 5
	Number of years in school						

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146	Do you have a vocational training qualification or a higher education degree?						
	Vocational training also includes a pre-vocational training year, on-the-job training or an internship of at least 12 months.  A higher education degree also includes a degree		I	1	la -	la .	
	from a university of applied sciences.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1	→ 148	→ 148	→ 148	→ 148	→ 148
	No/Not yet	8					
147	In what year did you obtain your highest		L	L	L	L	1
	qualification from a school of general education?		Person 1	Person 2	Person 3	Person 4	Person 5
	Year		L→ 154	L→ 154	<u></u> → 154	L→ 154	<b>→</b> 154
	Not applicable as I have no general school certificate (yet).		□ → 154	□ → 154	→ 154	<u></u> → 154	
148	In what year did you obtain your highest vocational qualification or your higher education degree?		Person 1	Person 2	Person 3	Person 4	Person 5
	-		reisoni	reison z	reison 3	reison 4	reison 3
	Year						
149	Did you obtain your highest vocational qualification or higher education degree in			No	1	1	
	Germany or abroad?		Person 1	Person 2	Person 3	Person 4	Person 5
	Germany	1	(0)				
	Abroad	Ç					
		9					
	704						
	<b>∞</b> ′						
	Germany or abroad?  Germany  Abroad						

### 150 Which is your highest qualification?

Please convert qualifications gained abroad to German equivalents.

Vocational qualification attained		Person 1	Person 2	Person 3	Person 4	Person 5
On-the-job training	1	<b></b>	n	□ 1	<b>□</b> 1	<b>□</b> 1
Internship		154	154	154	154	154
Pre-vocational training year						
Apprenticeship, vocational training in the dual system	4	_ □1	_  □1	_ □1	_ 	_ 
Certificate qualifying for an occupation obtained from a full-time vocational school or from a secondary school offering general as well as vocational education to pupils aged 16 to 19	5					
Preparatory training for the intermediate service in public administration	6					
Training centre/school for health-care service occupations and social occupations						
one year (e.g. geriatric care assistant)	7					-
two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant)	8	→ 153	→ 153	→ 153	→ 153	→ 153
three years (e.g. physiotherapy, medical laboratory assistant, geriatric care)	9					
Nursery teacher/educator	10	TO.		-		
Master craftsman/craftswoman	11	3				
Technician's qualification or equivalent trade and technical school certificate	12					
Specialised and engineering schools of the SDR	13					
Specialised academy (in Bayern only)	14					
Higher education institutions						
Diplom degree, Bachelor's, Master's, state examination e.g. for the teaching profession:						
Vocational academy	15					
College of public administration	16					
University of applied sciences, Cooperative State University (in Baden-Württemberg, Schleswig-Holstein and Thüringen)	17					
University (also college of art and music, college of education, college of theology)	18					
Doctor's degree	19		□ → 152	□ → 152	□ → 152	□ → 152

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151	what is the title of the highest degree you obtained from a higher education institution?	Person 1	Person 2	Person 3	Person 4	Person 5
	Bachelor's	1				
	Master's	2				
	Diplom degree, state examination e.g. for the teaching profession, artistic and comparable degrees	3				
152	Did you work on your doctorate in the reference week or the preceding 12 months?					
	This refers only to doctorates that are supported by a doctoral supervisor.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
153	In what (main) field did you obtain your highest vocational qualification or higher education degree?  Fields of vocational training are e.g. care for the elderly, floristry, bricklayer,	'			'	'
	mechatronics technician, care assistant, industrial clerk.		(©			
	<b>Fields of study are</b> e.g. mechanical engineering, production engineering, agricultural science, teacher training course (grammar school).	Sionn	di.			
	Person 1	5				
	Person 2					
	Person 3					
	Person 4					
	Person 5					
Cont	inuing education and training					
154	In the 4 weeks before the reference week, did you participate in continuing vocational training courses/seminars or in leisure, sports or hobby-related courses?					
	Forms of continuing training are e.g. courses, seminars, conferences, private tuition, study circles, e-learning activities.					
	Continuing vocational training includes retraining, career advancement courses, courses preparing for new tasks in the job, advanced training (e.g. computers, management, rhetoric).	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				

### **Pension insurance**

155	Do you receive an old-age pension from statutory pension insurance?  Yes  No  Were you insured under the statutory pension	1 8	Person 1	Person 2	Person 3	Person 4	Person 5
	insurance scheme in the reference week?  See also p. 130:  "Statutory pension insurance".  Yes, compulsorily insured  Yes, voluntarily insured	2		Person 2	Person 3	Person 4	Person 5
Inter	net access and internet use						
157	Poid you use the internet in the last 3 months?  You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).  Yes	1 8	Person 1	Corson 2	Person 3	Person 4	Person 5
158	Is this dwelling your main residence?  If you occupy more than one dwelling, your main residence is the one where you usually live centre of life, family home).  Yes	1 8	Person 1  □ → End	Person 2  ☐ → End	Person 3  □ → End	Person 4  □ → End	Person 5  □ → End
159	Are you 16 to 74 years old?		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1		□ → p. 65,	□ → p. 81,	□ → p. 97,	□→ <sup>p. 113,</sup>
	No	8	☐ → End				

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# rson 1:

### Use of the internet - Person 1 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories:

- "In the last 3 months",
- "More than 3 months ago, but within the last 12 months" and
- "More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

R	lote
Ш	lote •
	Please enter your name in the
	box at the side.

160	When did you last use the internet?	
	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).	
	Please mark only one box.	
	In the last 3 months	1
	More than 3 months ago, but within the last 12 months	2
<u>&gt;</u>	More than 12 months ago	3 2204
voluntary	Never  How often on average have you used the internet in the last 3 months?  Please mark only one box.  Several times during the day	8 5 5 204
161	How often on average have you used the internet in the last 3 months?	
	Please mark only one box.	
	Several times during the day	1
	Once a day or almost every day	2
	At least once a week (but not every day)	3
	Less than once a week	4
162	On which of the following devices have you used the internet in the last 3 months?	
	Please mark all relevant boxes.	
	Desktop PC.	1
	Laptop	2
	Tablet	3
	Smartphone or internet-enabled mobile phone	4
	Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	5

For which private purposes did you use the internet 163 (including via apps) in the last 3 months? Please mark "Yes" or "No". Yes No Communication Sending or receiving e-mails Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) **Searching information** Reading online news sites, newspapers, magazines ...... voluntary Searching health-related information (e.g. injuries, diseases, nutrition, improving health) Searching information on goods or services ...... 1 Civic and political participation Expressing opinions on political or social issues on websites (e.g. h blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) Taking part in online consultations or voting on political or municipal issues (e.g. urban planning or signing a petition) ..... **Job Search** Looking for a job or sending a job application Other online services Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) ...... Internet banking (including mobile banking) ...... 1

Other common names are online banking and home

banking.

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164	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?				
	Please mark all relevant boxes.				
	Doing an online course	1			
	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.				
	Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps)	2			
>	ightharpoonup This does not refer to downloading learning material.				
voluntary	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	3			
	Does not apply.	8			
165	Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?				
	This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).				
	Please mark "Yes" or "No".				
	Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket)	1	Yes	8	No
	Taking loans/credits from banks or other inancial services providers	1		8	
	Buying or selling shares, bonds, units in funds or other financial assets	1		8	

### E-skills

The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?		
	Please mark "Yes" or "No".		
	Copying or moving files (e. g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)	Yes	No 8
	Installing software or apps	1	8
	Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes	1	8
167	Did you carry out any of the following software-related activities in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Using word processing software	1	8
	Using spreadsheet software	1	8
voluntary	structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?		
	Yes	1	
	Yes	8	
169	Did you create (multimedia) files constituting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?		
	Yes	1	
	No	8	
170	Did you digitally edit photos, videos or audio files?		
	Yes	1	
	No	8	
<b>17</b> 1	Did you write a program in a programming language?		
	Yes	1	
	No	8	

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	172	Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months?	
		Yes	1
		No	8 □→ 176
	173	Did you check the truthfulness of the doubtful information?	
		Yes	1
		No	8
	174	How did you check the truthfulness of the doubtful information?	
		Please mark all relevant boxes.	
		I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1
voluntary		I followed or took part in the discussion on the internet regarding the information.	2
O		I discussed the information offline (i.e. not via the internet) with other people or researched the information in sources not on the internet.	₃ □→ 176
	175	Why did you not check the truthfulness of the doubtful information found on the internet?	
		Please mark all relevant boxes.	
		I already knew that the information/content was no correct and/or the source was not reliable.	1 🔲
		I lack sufficient internet skills or knowledge ( ) did not know how to check the information or it was too complicated to do)	2
		Other reasons	3
	176	Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	
		Yes	1
		No	8 → 178

177	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?	
	Please mark all relevant boxes.	
	Political or social views	
voluntary	Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)	2
volu	Sex	3
	Racial or ethnic origin	4
	Religion or worldview/belief	5
	Disability	6
	Other personal characteristics	7
Prot	ection of privacy and personal identity on the internet	
we	y private or work-related purpose during the last 3 months, using bisites or apps. Personal data are e.g. name, date of birth, contact and cation data, identity card and credit card numbers.	
178	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?	
	Please mark all relevant boxes.	
	I read the relevant privacy statement before providing mersonal data on the internet.	1
	I restricted access to my geographical location cath.	2
tary	I limited access to my profile or content on social network sites or shared online storage (cloud).	3
volunta	I refused allowing the use of my personal data for advertising purposes.	4
	I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).	5
	I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.	6

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I did not carry out any of these activities to control access to my

personal data on the internet.

	179	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?		
		Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.		
		Yes	1	
		Nein	8	
	180	How concerned are you with your online activities being recorded to provide you with tailored advertising?		
>		Please mark only one box.		
voluntary		I am very concerned.	1	
Nov		I am not very concerned.	2	
		I am not concerned.	3	
	181	Do you use anti-tracking software that limits the ability to track your activities on the internet?		
		Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.		
		Yes No	1	

### Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example

- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)

This does not include e-mail contacts with authorities and public institutions.

182	Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions		
	Please mark "Yes" or "No"		
	accessed information that authorities or public institutions have stored <b>about you</b> (e.g. information on pension, BAföG, health data)?	Ja 1	Nein
	accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?	1	8
<u>~</u>	obtained information (e.g. about services, monetary or non monetary benefits, entitlements, laws, opening times)?	1	8
voluntary	Did you do any of the following for private purposes in the last 12 months?		
	downloading or printing official forms from websites/apps of authorities or public institutions		
	Yes	1	
	No	8	
184	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)		
	Yes	1	
	No	8	

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185	Did you do any of the following for private purposes in the last 12 months?	
	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	
	This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.	
	Yes	1
	No	8
186	Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?	
	Please mark only one box.	
	Yes, I submitted it online myself.	1 📙
	No, I submitted it on paper.	2
voluntary	No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association).	3
0	No, for other reasons (e.g. because I was not obliged to submit a tax declaration)	8
187	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?  Please mark all relevant boxes.	
	I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification).	, 🗆 j
	I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment).	2 → 189
	I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure)	3
	Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned.	8

188	What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?	
	Please mark all relevant boxes.	
	I did not have to request any documents/benefits or to make any claims.	1
	Lack of skills or knowledge (e. g. I did not know how to use the website/app, or it was too complicated to use.)	2
voluntary	I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e. g. because of concerns about credit card fraud).	3
>	Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service)	4
	Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor)	5
	Other issues	6
	If "Other issues", please specify in detail.	

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### Use of the electronic identification (eID)

voluntary

 $\mathbf{\dot{I}}$  All questions in this section refer to using electronic identification procedures. Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries. 189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities,

	citizens portals, insurance companies, banks) if identification was done via one of the above means of identification.  This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).	
	Yes	1
	No	8 □→ 191
0	For which online services did you use electronic identification (eID)?	
	Please mark all relevant boxes.	
	Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good confluct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records)	
	in Germany	1
	in other European countries	2
	Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card)	192
	, , 3	

191	What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?	
	Please mark all relevant boxes.	
	I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card.	
	I do not have eID/an identity card with eID function 2	
	I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification.	
tary	I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection). 4	
voluntary	I could not use my eID/identity card with eID function because of practical/technical problems (e. g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access).	
	I could not use my eID / identity card with eID function to access the desired service via a smartphone or tablet	
	Other reasons 7	
	If "Other reasons", please specify in detail:	
	ring via the internet (e-Commerce)	
Buyi	ing via the internet (e-Commerce)	
192		
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and properties individuals.  Please mark only one box.	
ary	Please mark only one box.	
voluntary	Within the last 3 months1	
0	More than 3 months ago, but within the last 12 months 2	$\Box_1$
	More than 12 months ago	→ 204

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I have never ordered or bought goods or services for private use via

the internet.

## This refers only to physical products (goods), including used goods (e.g. clothing). This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services. Please mark "Yes" or "No". No Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery) ...... Sports goods (excluding sport clothing) Children's toys or childcare items (e.g. diapers, bottles, pushchairs) ...... 1 Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants) Music as CDs, vinyl records or other physical sound recording media ..... 1 Films or series as DVDs, Blu-rays or other physical film material ...... 1 Computers, tablets, mobile phones or accessories ...... voluntary Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines) Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions) Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths) Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts) ...... 1 Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards ...... 1 *If "Other goods", please specify in detail.*

Did you buy any of the following goods via the internet or an app

for private use in the last 3 months?

193

	194	From which countries ala you receive these goods?				
		Please mark all relevant boxes.				
		Not applicable. I did not buy any goods for private use over the internet or via an app.	8	$\square$	196	
		From Germany	1			
		From other European Union countries	2			
		Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.				
		From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China)	3			
		I do not know the seller's country.	7			
	195	Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?				
		Yes	1			
		No	8			
<u>&gt;</u>		ille				
voluntary	196	Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months:				
0		Please mark "Yes" or "No".	,	Yes		No
		Music from streaming services or as downloads	1		8	
		Films/series from streaming services or as downloads	1		8	
		E-books (including audiobooks), e-newspapers/e-magazines	1		8	
		Computer/video games online or as downloads for smartphones, tablets, computers or consoles	1		8	
		Computer or other software as downloads (including upgrades)	1		8	
		Apps related to health/fitness (excluding free apps)	1		8	
		Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1		8	
	197	Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?				
		Please mark "Yes" or "No".		Yes		No
		Tickets to sports events	1		8	
		Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs)	1		8	
		Subscriptions to internet or mobile phone contracts	1		8	
		Subscriptions to electricity, water or heating supply, waste disposal or similar services	1		8	

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19	cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?	
	This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.	
	Yes	1
	No	8
19	9 Did you buy any transport service via a website or app for private use in the last 3 months?	
	Please mark all relevant boxes.	
	Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)	1
	Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de)	2
	No, I did not buy online any transport service in the last 3 months	8
20	O Did you book accommodation via a website or app for private use in the last 3 months?	
	Please mark all relevant boxes.	
<u>Z</u>	Yes, from an enterprise (e.g. hotel, travel agency)	1
voluntary	Yes, from a private individual (e.g. via social networks or intermedary platforms such as airbnb.de, fewo-direkt.de, wimdu.de couchsurfing.com, 9flats.com)	2
	No, I did not book online any accommodation in the last 3 months	8
20	Did you buy any other services (excluding tinancial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?	
	Yes	1
	If "Yes", please specify in detail.	
	No	8
20	2 How many times did you buy goods or services via the internet or an app for private use in the last 3 months?	
	Please mark only one box.	
	1 to 2 times	1
	3 to 5 times	2
	6 to 10 times	3
	More than 10 times	4

203	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?	
	Please mark all relevant boxes.	
	Technical errors of the website during the order or payment process	1 🔲
	or buying goods, digital products or services via the internet for private use in the last 3 months?  Please mark all relevant boxes.  Technical errors of the website during the order or payment process 1	2
	Speed of delivery slower than indicated	3
voluntary		4
volu	Wrong or damaged goods/services delivered	5
		6
		7
	Foreign retailer did not sell to Germany.	9
	roblems with fraud encountered (e. g. no goods/services received at II, misuse of credit card details or other fraud) 6 roblems with complaints encountered (e. g. difficult complaint procedure, no satisfactory response after complaint) 7 oreign retailer did not sell to Germany. 9 Other problems 10 lo, I did not encounter any of the above problems. 8	0
	No, I did not encounter any of the above problems.	8
	.61	
Part	ticipation in the survey	
204	Have you yourself answered the questions?	
	Yes	1
<u>&gt;</u>	No, another household member has answered to questions	2
voluntary	No, someone not living in the household has answered the questions.	₃ □→ 206
	Which household member has an swered the questions?	
206	How many minutes did it take you to complete the questionnaire?	
	Number of minutes	

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# erson 2:

### Use of the internet – Person 2 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories:



Please enter your name in the box at the side.

- "In the last 3 months",
- "More than 3 months ago, but within the last 12 months" and
- "More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

	160	When did you last use the internet?		
		You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).		
		Please mark only one box.		
		In the last 3 months	1	
		More than 3 months ago, but within the last 12 months	2	→ 182
>		More than 12 months ago	3	1
voluntary		Never	8	
	161	How often on average have you used the internet in the last 3 months?		
		Please mark only one box.		
		Several times during the day	1	
		Once a day or almost every day	2	
		At least once a week (but not every day)	3	
		Less than once a week	4	
	162	On which of the following devices have you used the internet in the last 3 months?		
		Please mark all relevant boxes.		
		Desktop PC.	1	
		Laptop	2	
		Tablet	3	
		Smartphone or internet-enabled mobile phone	4	
		Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	5	

For which private purposes did you use the internet 163 (including via apps) in the last 3 months? Please mark "Yes" or "No". Yes No Communication Sending or receiving e-mails Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) **Searching information** Reading online news sites, newspapers, magazines ...... voluntary Searching health-related information (e.g. injuries, diseases, nutrition, improving health) Searching information on goods or services ...... 1 Civic and political participation Expressing opinions on political or social issues on websites (e.g. h blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) Taking part in online consultations or voting on political or municipal issues (e.g. urban planning or signing a petition) ..... **Job Search** Looking for a job or sending a job application Other online services Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) ...... Internet banking (including mobile banking) ...... 1

Other common names are online banking and home

banking.

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164	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?				
	Please mark all relevant boxes.				
	Doing an online course	1			
	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.				
	Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps)	2			
>	ightharpoonup This does not refer to downloading learning material.				
voluntary	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	3			
	Does not apply.	8			
165	Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?				
	This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).  Please mark "Yes" or "No".				
	Please mark "Yes" or "No".				
	Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket)	1	Yes	8	No
	Taking loans/credits from banks or other inancial services providers	1		8	
	Buying or selling shares, bonds, units in funds or other financial assets	1		8	

### E-skills

The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?		
	Please mark "Yes" or "No".		
	Copying or moving files (e. g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)	Yes	No 8
	Installing software or apps	1	8
	Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes	1	8
167	Did you carry out any of the following software-related activities in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Using word processing software	1	8
	Using spreadsheet software	1	8
voluntary	structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?		
	Yes	1	
	Yes	8	
169	Did you create (multimedia) files constituting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?		
	Yes	1	
	No	8	
170	Did you digitally edit photos, videos or audio files?		
	Yes	1	
	No	8	
<b>17</b> 1	Did you write a program in a programming language?		
	Yes	1	
	No	8	

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	172	Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months?	
		Yes	1
		No	8 □→ 176
	173	Did you check the truthfulness of the doubtful information?	
		Yes	1
		No	8
	174	How did you check the truthfulness of the doubtful information?	
		Please mark all relevant boxes.	
		I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1
voluntary		I followed or took part in the discussion on the internet regarding the information.	2
O		I discussed the information offline (i.e. not via the internet) with other people or researched the information in sources not on the internet.	₃ □→ 176
	175	Why did you not check the truthfulness of the doubtful information found on the internet?	
		Please mark all relevant boxes.	
		I already knew that the information/content was no correct and/or the source was not reliable.	1 🔲
		I lack sufficient internet skills or knowledge ( ) did not know how to check the information or it was too complicated to do)	2
		Other reasons	3
	176	Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	
		Yes	1
		No	8 → 178

177	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?	
	Please mark all relevant boxes.	
	Political or social views	1
voluntary	Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)	2
volu	Sex	3
	Racial or ethnic origin	4
	Religion or worldview/belief	5
	Disability	6
	Other personal characteristics	7
Prot	ection of privacy and personal identity on the internet	
any wel	rsonal data provided during activities carried out over the internet for private or work-related purpose during the last 3 months, using bsites or apps. Personal data are e.g. name, date of birth, contact and ation data, identity card and credit card numbers.	
178	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?	
	Please mark all relevant boxes.	
	I read the relevant privacy statement before providing my personal data on the internet.	1
	I restricted access to my geographical location of the comments of the comment	2
tary	I limited access to my profile or content on social network sites or shared online storage (cloud).	3
volunta	I refused allowing the use of my personal data for advertising purposes.	4
	I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).	5
	I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.	6

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I did not carry out any of these activities to control access to my personal data on the internet.

	prevent or limit cookies on the device you use for the internet?
	Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.
	Yes
	Nein
180	How concerned are you with your online activities being recorded to provide you with tailored advertising?
	Please mark only one box.
	I am very concerned.
	I am not very concerned.
	I am not concerned.
181	Do you use anti-tracking software that limits the ability to track your activities on the internet?
	Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the
	background and transmitting personal data to website operators; if requested it blocks such services.
	· · · · · · · · · · · · · · · · · · ·

### Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example

- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)

This does not include e-mail contacts with authorities and public institutions.

182	Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions		
,	Please mark "Yes" or "No"		
	accessed information that authorities or public institutions have stored <b>about you</b> (e.g. information on pension, BAföG, health data)?	Ja 1	Nein
	accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?	1	8
	obtained information (e.g. about services, monetary or non monetary benefits, entitlements, laws, opening times)?	1	8
voluntary	Did you do any of the following for private purposes in the last 12 months?		
	downloading or printing official forms from websites/apps of authorities or public institutions		
	Yes	1	
	No	8	
184	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)		
	Yes	1	
	No	8	

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18	Did you do any of the following for private purposes in the last 12 months?	
	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	
	This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.	
	Yes	1
	No	8
18	Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?	
	Please mark only one box.	
	Yes, I submitted it online myself.	1
	No, I submitted it on paper.	2
voluntary	No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association).	3
0	No, for other reasons (e.g. because I was not obliged to submit a tax declaration)	8
18	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?  Please mark all relevant boxes.	
	I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational (utilification).	ı 🔲 J
	I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment).	2 → 189
	I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure)	3
	Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned.	8

188	What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?	
	Please mark all relevant boxes.	
	I did not have to request any documents/benefits or to make any claims.	1
	Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.)	2
voluntary	I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud).	3
>	Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service)	4
	Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor)	5
	Other issues	6
	If "Other issues", please specify in detail.	

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### Use of the electronic identification (eID)

 $\mathbf{\dot{I}}$  All questions in this section refer to using electronic identification procedures. Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries. 189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post

		identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?				
		This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification.  This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).				
>		Yes	1			
voluntary		No	8		→ 19	)1
Š	190	For which online services did you use electronic identification (eID)?  Please mark all relevant boxes.				
		Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or drying record (penalty points), requesting a certificate of good confluct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records)				
		in Germany	1		]	
		in other European countries	2			
		Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card)	3	<u></u>	<b>→</b> 19	)2
		a ca., ca,g a ci.ii caia,	J			

191	What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?	
	Please mark all relevant boxes.	
	I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card.	1
	I do not have eID/an identity card with eID function.	2
	I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification.	3
tary	I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection).	4
voluntary	I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access).	5
	I could not use my eID / identity card with eID function to access the desired service via a smartphone or tablet.	6
	Other reasons	7
	ng via the internet (e-Commerce)	
Buyi	ng via the internet (e-Commerce)	
192	When did you last order or buy goods or servees for private use via the internet?	
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and private individuals.  Please mark only one box.	
ary	Please mark only one box.	
voluntary	Within the last 3 months	1
>	More than 3 months ago, but within the last 12 months	2 7
	More than 12 months ago	3 → 204
	I have never ordered or bought goods or services for private use via the internet.	9

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193	Did you buy any of the following goods via the internet or an app for private use in the last 3 months?		
	This refers only to physical products (goods), including used goods (e.g. clothing).		
	This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.		
	Please mark "Yes" or "No".		
	Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)	Yes	8 L
	Sports goods (excluding sport clothing)	1	8
	Children's toys or childcare items (e.g. diapers, bottles, pushchairs)	1	8
	Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants)	1	8
	Music as CDs, vinyl records or other physical sound recording media	1	8
	Films or series as DVDs, Blu-rays or other physical film material	1	8
	Printed books, newspapers, magazines	1	8
tary	Computers, tablets, mobile phones or accessories	1	8
voluntary	Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines)	1	8
	Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions)	1 🔲	8
	Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services	1	8
	Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits provides	1	8
	Cosmetics, beauty or wellness produits	1	8
	Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths)	1	8
	Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)	1	8
	Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards	1 🔲	8
	If "Other goods", please specify in detail.		

194	From which countries did you receive these goods?		
	Please mark all relevant boxes.		
	Not applicable. I did not buy any goods for private use over the internet or via an app.	8 □→	196
	From Germany	1	
	From other European Union countries	2	
	Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.		
	From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China)		
	I do not know the seller's country.	7	
19	Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?		
	Yes	1	
	No	8	
voluntary 190			
nov Volu	via a website or app for private use in the last 3 months?  Please mark "Yes" or "No".	Yes	No
	Music from streaming services or as downloads	1	8
	Films/series from streaming services or as downloads	1	, [
	E-books (including audiobooks), e-newspapers/e-magazines		8 🗌
	Computer/video games online or as cownloads for smartphones,		· —
	tablets, computers or consoles	1	8
	Computer or other software as downloads (including upgrades)	1	8
	Apps related to health/fitness (excluding free apps)	1	8
	Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1	8
197	Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Tickets to sports events	1 📙	8 📙
	Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs)	1	8
	Subscriptions to internet or mobile phone contracts	1	8
	Subscriptions to electricity, water or heating supply, waste disposal or		

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198	Did you buy, or book online, any household services (e. g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?		
	This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.		
	Yes	1	
	No	8	
199	Did you buy any transport service via a website or app for private use in the last 3 months?		
	Please mark all relevant boxes.		
	Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)	1	
	Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de)	2	
	No, I did not buy online any transport service in the last 3 months	8	
20	Did you book accommodation via a website or app for private use in the last 3 months?		
	Please mark all relevant boxes.		
<u>&gt;</u>	Yes, from an enterprise (e.g. hotel, travel agency)	1	
voluntary	Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de couchsurfing.com, 9flats.com)	2	
	No, I did not book online any accommodation in the last 3 months	8	
20	Did you buy any other services (excluding thancial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?		
	Yes	1	
	If "Yes", please specify in detail.		
	No	8	
20	2 How many times did you buy goods or services via the internet or an app for private use in the last 3 months?		
	Please mark only one box.		
	1 to 2 times	1	
	3 to 5 times	2	
	6 to 10 times	3	
	More than 10 times	4	

203	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?	
	Please mark all relevant boxes.	
	Technical errors of the website during the order or payment process	1
	Difficulties in finding information on warranty or legal recourse	2
	Speed of delivery slower than indicated	3
voluntary	Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)	4
volu	Wrong or damaged goods/services delivered	5
	Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)	6
	Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)	7
	Foreign retailer did not sell to Germany.	9
	Other problems	10
	No, I did not encounter any of the above problems.	8
Part	Have you yourself answered the questions?  Yes  No, another household member has answered the questions.	
204	Have you yourself answered the questions?	
	Yes	1  → 206
<u>&gt;</u>	No, another household member has answered the questions	2
voluntary	No, someone not living in the household has answered the questions.	₃
205	Which household member has arrivered the questions?	
	Please enter the number (see flap) of the person who has answered the questions.	
206	How many minutes did it take you to complete the questionnaire?	
	Number of minutes	

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### Use of the internet – Person 3 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories:



Please enter your name in the box at the side.

- "In the last 3 months",
- "More than 3 months ago, but within the last 12 months" and
- "More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

#### Disclaimer:

In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

	160	When did you last use the internet?	
		You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).	
		Please mark only one box.	
		In the last 3 months	1
		More than 3 months ago, but within the last 12 months	2
<u>&gt;</u>		More than 12 months ago	3 200
voluntary		Never  How often on average have you used the internet in the last 3 months?  Please mark only one box.  Several times during the day	8 ] /20-
	161	How often on average have you used the internet in the last 3 months?	
		Please mark only one box.	
		Several times during the day	1
		Once a day or almost every day	2
		At least once a week (but not every day)	3
		Less than once a week	4
	162	On which of the following devices have you used the internet in the last 3 months?	
		Please mark all relevant boxes.	
		Desktop PC.	1
		Laptop	2
		Tablet	3
		Smartphone or internet-enabled mobile phone	4
		Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	5

For which private purposes did you use the internet 163 (including via apps) in the last 3 months? Please mark "Yes" or "No". Yes No Communication Sending or receiving e-mails Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) **Searching information** Reading online news sites, newspapers, magazines ...... voluntary Searching health-related information (e.g. injuries, diseases, nutrition, improving health) Searching information on goods or services ...... 1 Civic and political participation Expressing opinions on political or social issues on websites (e.g. h blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) Taking part in online consultations or voting on political or municipal issues (e.g. urban planning or signing a petition) ..... **Job Search** Looking for a job or sending a job application Other online services Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) ...... Internet banking (including mobile banking) ...... 1

Other common names are online banking and home

banking.

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164	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?				
	Please mark all relevant boxes.				
	Doing an online course	1			
	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.				
	Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps)	2			
>	ightharpoonup This does not refer to downloading learning material.				
voluntary	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	3			
	Does not apply.	8			
165	Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?				
	This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).  Please mark "Yes" or "No".				
	Please mark "Yes" or "No".				
	Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket)	1	Yes	8	No
	Taking loans/credits from banks or other inancial services providers	1		8	
	Buying or selling shares, bonds, units in funds or other financial assets	1		8	

# E-skills

The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?		
	Please mark "Yes" or "No".		
	Copying or moving files (e. g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)	Yes	No 8
	Installing software or apps	1	8
	Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes	1	8
167	Did you carry out any of the following software-related activities in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Using word processing software	1	8
	Using spreadsheet software	1	8
voluntary	structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?		
	Yes	1	
	Yes	8	
169	Did you create (multimedia) files constituting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?		
	Yes	1	
	No	8	
170	Did you digitally edit photos, videos or audio files?		
	Yes	1	
	No	8	
<b>17</b> 1	Did you write a program in a programming language?		
	Yes	1	
	No	8	

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	172	Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months?	
		Yes	1
		No	8 □→ 176
	173	Did you check the truthfulness of the doubtful information?	
		Yes	1
		No	8
	174	How did you check the truthfulness of the doubtful information?	
		Please mark all relevant boxes.	
		I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1
voluntary		I followed or took part in the discussion on the internet regarding the information.	2
No		I discussed the information offline (i.e. not via the internet) with other people or researched the information in sources not on the internet.	₃ □→ 176
	175	Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was no correct and/or	
		Please mark all relevant boxes.	
		I already knew that the information/content was no correct and/or the source was not reliable.	1
		I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too compleated to do).	2
		Other reasons	3
	176	Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	
		Yes	1
		No	。

177	What personal characteristics do you think are the reason why		
	these groups of people or individuals are attacked?		
	Please mark all relevant boxes.		
	Political or social views	1	
voluntary	Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)	2	
volur	Sex	3	
	Racial or ethnic origin	4	
	Religion or worldview/belief	5	
	Disability		
	Other personal characteristics		
	Other personal characteristics	7 🗀	
<b>5</b>			
	ection of privacy and personal identity on the internet equestions in this section concern the provision and protection of		
any wel	sonal data provided during activities carried out over the internet for private or work-related purpose during the last 3 months, using bsites or apps. Personal data are e.g. name, date of birth, contact and ation data, identity card and credit card numbers.		
178	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?		
	Please mark all relevant boxes.		
	I read the relevant privacy statement before providing mersonal data on the internet.	1	
	I restricted access to my geographical location cath	2	
tary	I limited access to my profile or content on social network sites or shared online storage (cloud).	3	
volunt	I refused allowing the use of my resonal data for advertising purposes.	4	
	I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).	5	
	I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.	6	

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I did not carry out any of these activities to control access to my personal data on the internet.

	179	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?		
		Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.		
		Yes	1	
		Nein	8	
	180	How concerned are you with your online activities being recorded to provide you with tailored advertising?		
>		Please mark only one box.		
voluntary		I am very concerned.	1	
Nov		I am not very concerned.	2	
		I am not concerned.	3	
	181	Do you use anti-tracking software that limits the ability to track your activities on the internet?		
		Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.		
		Yes	1	
		No.	Q	
		NO	0	
		.0110	Ü	
		osilonno	Ü	
		No	Ü	
		Yes No No Ole Silon Rail	Ü	

# Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example

- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)

This does not include e-mail contacts with authorities and public institutions.

182	Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions		
	Please mark "Yes" or "No"		
	accessed information that authorities or public institutions have stored <b>about you</b> (e.g. information on pension, BAföG, health data)?	Ja 1	Nein
	accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?	1	8
<u>~</u>	obtained information (e.g. about services, monetary or non monetary benefits, entitlements, laws, opening times)?	1	8
voluntary	Did you do any of the following for private purposes in the last 12 months?		
	downloading or printing official forms from websites/apps of authorities or public institutions		
	Yes	1	
	No	8	
184	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)		
	Yes	1	
	No	8	

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185	Did you do any of the following for private purposes in the last 12 months?	
	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	
	This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.	
	Yes	1
	No	8
186	Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?	
	Please mark only one box.	
	Yes, I submitted it online myself.	1 📙
	No, I submitted it on paper.	2
voluntary	No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association).	3
0	No, for other reasons (e.g. because I was not obliged to submit a tax declaration)	8
187	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?  Please mark all relevant boxes.	
	I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification).	, 🗆 j
	I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment).	2 → 189
	I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure)	3
	Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned.	8

188	What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?	
	Please mark all relevant boxes.	
	I did not have to request any documents/benefits or to make any claims.	1
	Lack of skills or knowledge (e. g. I did not know how to use the website/app, or it was too complicated to use.)	2
voluntary	I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e. g. because of concerns about credit card fraud).	3
>	Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service)	4
	Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor)	5
	Other issues	6
	If "Other issues", please specify in detail.	

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#### Use of the electronic identification (eID)

 $\mathbf{\dot{I}}$  All questions in this section refer to using electronic identification procedures. Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries. 189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months? This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification. This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical

		identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).	
_		Yes	1
Oldinia		For which online services did you use electronic identification (eID)?  Please mark all relevant boxes.	8 □→ 191
	190	For which online services did you use electronic identification (eID)?	
		Please mark all relevant boxes.	
		Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good confluct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records)	
		in Germany	1
		in other European countries	2
		Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card)	→ 192 <sub>3</sub>

191	What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?	
	Please mark all relevant boxes.	
	I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card.	1
	I do not have eID/an identity card with eID function.	2
	I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification.	3
ary	I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection).	4
voluntary	I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access).	5
	I could not use my eID / identity card with eID function to access the desired service via a smartphone or tablet.	6
	Other reasons	7
	If "Other reasons", please specify in detail:	
	ng via the internet (e-Commerce)	
Buyi	ng via the internet (e-Commerce)	
192	When did you last order or buy goods or servees for private use via the internet?	
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and populate individuals.  Please mark only one box.	
ary	Please mark only one box.	
voluntary	Within the last 3 months	1
>	More than 3 months ago, but within the last 12 months	2
	More than 12 months ago	3 □-204

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I have never ordered or bought goods or services for private use via

the internet.

	This refers only to physical products (goods), including used goods (e. g. clothing).		
	This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.		
	Please mark "Yes" or "No".		
	Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)	Yes	No 8
	Sports goods (excluding sport clothing)	1	8
	Children's toys or childcare items (e.g. diapers, bottles, pushchairs)	1	8
	Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants)	1	8
	Music as CDs, vinyl records or other physical sound recording media	1	8
	Films or series as DVDs, Blu-rays or other physical film material	1	8
	Printed books, newspapers, magazines	1	8
tary	Computers, tablets, mobile phones or accessories	1	8
voluntary	Consumer electronics (e. g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e. g. washing machines)	1	8
	Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions)	1	8
	Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services	1 🗌	8
	Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers	1 🗌	8
	Cosmetics, beauty or wellness produits	1	8
	Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths)	1	8
	Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)	1	8
	Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards	1	8
	If "Other goods", please specify in detail.		

Did you buy any of the following goods via the internet or an app for private use in the last 3 months?

193

	194	From which countries did you receive these goods?				
		Please mark all relevant boxes.				
		Not applicable. I did not buy any goods for private use over the internet or via an app.	8	$\rightarrow$	196	
		From Germany	1			
		From other European Union countries	2			
		Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.				
		From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China)	3			
		I do not know the seller's country.	7			
	195	Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?				
		Yes	1			
		No	8			
<u>-</u>						
voluntary	196	Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months:				
9		Please mark "Yes" or "No".	,	Yes		No
		Music from streaming services or as downloads	1		8	
		Films/series from streaming services or as down loads	1		8	
		E-books (including audiobooks), e-newspapers/e-magazines	1		8	
		Computer/video games online or as downloads for smartphones, tablets, computers or consoles	1		8	
		Computer or other software accownloads (including upgrades)	1		8	
		Apps related to health/fitness (excluding free apps)	1		8	
		Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1		8	
	197	Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?				
		Please mark "Yes" or "No".	,	Yes		No
		Tickets to sports events	1		8	
		Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs)	1		8	
		Subscriptions to internet or mobile phone contracts	1		8	
		Subscriptions to electricity, water or heating supply, waste disposal or	,		0	

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198	cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?	
	This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.	
	Yes	1 [
	No	8
199	Did you buy any transport service via a website or app for private use in the last 3 months?	
	Please mark all relevant boxes.	
	Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)	1 [
	Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de)	2
	No, I did not buy online any transport service in the last 3 months	8
200	Did you book accommodation via a website or app for private use in the last 3 months?	
	Please mark all relevant boxes.	
<u> </u>	Yes, from an enterprise (e.g. hotel, travel agency)	1
Voluntary	Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de couchsurfing.com, 9flats.com)	2
	No, I did not book online any accommodation in the last 3 months	8
201	Did you buy any other services (excluding tinancial and insurance services) than those mentioned in the previous questions via a website or app for private use in the ast 3 months?	
	Yes	1 [
	If "Yes", please specify in detail.	
	No	8
202	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?	
	Please mark only one box.	
	1 to 2 times	1
	3 to 5 times	2
	6 to 10 times	3
	More than 10 times	4

	203	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?	
		Please mark all relevant boxes.	
		Technical errors of the website during the order or payment process	1
		Difficulties in finding information on warranty or legal recourse	2
		Speed of delivery slower than indicated	3
voluntary		Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)	4
volu		Wrong or damaged goods/services delivered	5
		Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)	6
		Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)	7
		Foreign retailer did not sell to Germany.	9
		Other problems	10
		No, I did not encounter any of the above problems.	8
		191	
	Parti	cipation in the survey  Have you yourself answered the questions?  Yes	
	204	Have you yourself answered the questions?	
		Yes	1
7		No, another household member has answered the questions.	2
voluntary		No, someone not living in the household has answered the questions.	₃
	205	Which household member has arswered the questions?	
		Please enter the number (see flap) of the person who has answered the questions.	
	206	How many minutes did it take you to complete the questionnaire?	
		Number of minutes	

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### Use of the internet – Person 4 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories:



Please enter your name in the box at the side.

- "In the last 3 months",
- "More than 3 months ago, but within the last 12 months" and
- "More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

160	When did you last use the internet?	
	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).	
	Please mark only one box.	
	In the last 3 months	1
	More than 3 months ago, but within the last 12 months	2 → 182
<u>&gt;</u>	More than 12 months ago	3 →204
voluntary	Never	8
161	How often on average have you used the internet in the last 3 months?	
	Please mark only one box.	
	Several times during the day	1
	Once a day or almost every day	2
	At least once a week (but not every day)	3
	Less than once a week	4
162	On which of the following devices have you used the internet in	
	the last 3 months?	
	Please mark all relevant boxes.	
	Desktop PC.	1
	Laptop	2
	Tablet	3
	Smartphone or internet-enabled mobile phone	4
	Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	5

For which private purposes did you use the internet 163 (including via apps) in the last 3 months? Please mark "Yes" or "No". Yes No Communication Sending or receiving e-mails Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) **Searching information** Reading online news sites, newspapers, magazines ...... voluntary Searching health-related information (e.g. injuries, diseases, nutrition, improving health) Searching information on goods or services ...... 1 Civic and political participation Expressing opinions on political or social issues on websites (e.g. h blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) Taking part in online consultations or voting on political or municipal issues (e.g. urban planning or signing a petition) ..... **Job Search** Looking for a job or sending a job application Other online services Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) ...... Internet banking (including mobile banking) ...... 1

Other common names are online banking and home

banking.

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164	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?				
	Please mark all relevant boxes.				
	Doing an online course	1			
	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.				
	Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps)	2			
>	ightharpoonup This does not refer to downloading learning material.				
voluntary	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	3			
	Does not apply.	8			
165	Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?				
	This does not include financial activities transmitted via e-mailor messaging (e.g. SMS, MMS).  Please mark "Yes" or "No".				
	Please mark "Yes" or "No".				
	Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket)	1	Yes	8	No
	Taking loans/credits from banks or other inancial services providers	1		8	
	Buying or selling shares, bonds, units in funds or other financial assets	1		8	

# E-skills

The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?		
	Please mark "Yes" or "No".		
	Copying or moving files (e. g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)	Yes	No 8
	Installing software or apps	1	8
	Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes	1	8
167	Did you carry out any of the following software-related activities in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Using word processing software	1	8
	Using spreadsheet software	1	8
voluntary	structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?		
	Yes	1	
	Yes	8	
169	Did you create (multimedia) files constituting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?		
	Yes	1	
	No	8	
170	Did you digitally edit photos, videos or audio files?		
	Yes	1	
	No	8	
<b>17</b> 1	Did you write a program in a programming language?		
	Yes	1	
	No	8	

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	172	Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months?	
		Yes	1
		No	8 □→ 176
	173	Did you check the truthfulness of the doubtful information?	
		Yes	1
		No	8
	174	How did you check the truthfulness of the doubtful information?	
		Please mark all relevant boxes.	
		I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1
voluntary		I followed or took part in the discussion on the internet regarding the information.	2
O		I discussed the information offline (i.e. not via the internet) with other people or researched the information in sources not on the internet.	₃ □→ 176
	175	Why did you not check the truthfulness of the doubtful information found on the internet?	
		Please mark all relevant boxes.	
		I already knew that the information/content was no correct and/or the source was not reliable.	1
		I lack sufficient internet skills or knowledge ( ) did not know how to check the information or it was too complicated to do)	2
		Other reasons	3
	176	Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	
		Yes	1
		No	8 → 178

177	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?	
	Please mark all relevant boxes.	
	Political or social views	1
voluntary	Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)	2
volu	Sex	3
	Racial or ethnic origin	4
	Religion or worldview/belief	5
	Disability	6
	Other personal characteristics	7
Prot	ection of privacy and personal identity on the internet	
wel	y private or work-related purpose during the last 3 months, using bsites or apps. Personal data are e.g. name, date of birth, contact and ation data, identity card and credit card numbers.  Which of the following activities did you carry out to control.	
	access to your personal data on the internet in the last 3 months?	
	Please mark all relevant boxes.	
	I read the relevant privacy statement before providing my personal data on the internet.	1
	l restricted access to my geographical location cath.	2
tary	I limited access to my profile or content on social network sites or shared online storage (cloud).	3
volunta	I refused allowing the use of my resonal data for advertising purposes.	4
	I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).	5
	I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.	6

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I did not carry out any of these activities to control access to my personal data on the internet.

	179	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?		
		Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.		
		Yes	1	
		Nein	8	
	180	How concerned are you with your online activities being recorded to provide you with tailored advertising?		
>		Please mark only one box.		
voluntary		I am very concerned.	1	
volu		I am not very concerned.	2	
		I am not concerned.	3	
	181	Do you use anti-tracking software that limits the ability to track your activities on the internet?		
		Anti-tracking software (e. g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.  Yes		
		Yes	1	
		No	8	
		ioni		
		estile		

# Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example

- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)

This does not include e-mail contacts with authorities and public institutions.

	182	Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions			
		Please mark "Yes" or "No"			
		accessed information that authorities or public institutions have stored <b>about you</b> (e.g. information on pension, BAföG, health data)?	J 1 [	a	Nein
		accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?	1		8
<u>~</u>		obtained information (e.g. about services, monetary or non monetary benefits, entitlements, laws, opening times)?	1 [		8
voluntary	183	Did you do any of the following for private purposes in the last 12 months?			
		downloading or printing official forms from websites/apps of authorities or public institutions			
		Yes	1		
		No	8		
	184	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)			
		Yes	1		
		No	8		

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185	Did you do any of the following for private purposes in the last 12 months?	
	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	
	This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.	
	Yes	1
	No	8
186	Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?	
	Please mark only one box.	
	Yes, I submitted it online myself.	1 🔲
	No, I submitted it on paper.	2
voluntary	No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association).	3
^	No, for other reasons (e.g. because I was not obliged to submit a tax declaration)	8
187	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?	
	Please mark all relevant boxes.	
	I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational cualification).	, □ <sub>1</sub>
	I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment).	2 → 189
	I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure)	3
	Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned.	8

188	What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?	
	Please mark all relevant boxes.	
	I did not have to request any documents/benefits or to make any claims.	1
	Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.)	2
voluntary	I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud).	3
>	Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service)	4
	Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor)	5
	Other issues	6
	If "Other issues", please specify in detail.	

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### Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures. Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries. 189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months? This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification. This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).

Yes ...... 1 oluntary For which online services did you use electronic 190 identification (eID)? Please mark all relevant boxes. Online services of authorities or public institutions e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conflict or applying for social benefits such as training assistance, (de-registering a car, accessing electronic personal health records) ... in Germany ..... in other European countries → 192 Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card)

191	What were the reasons for not using electronic identification (eID)	
	for private purposes in the last 12 months?  Please mark all relevant boxes.	
	I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card.	
	I do not have eID/an identity card with eID function.	2
	I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification.	3
tary	I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection).	4
voluntary	I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access).	5
	I could not use my eID / identity card with eID function to access the desired service via a smartphone or tablet.	6
	Other reasons	7
	ing via the internet (e-Commerce)	
	Mo	
Buyi	ing via the internet (e-Commerce)	
192	When did you last order or buy goods or servees for private use via the internet?	
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and poor private individuals.  Please mark only one box.	
ary	Please mark only one box.	
voluntary	Within the last 3 months	1
>	More than 3 months ago, but within the last 12 months	2
	More than 12 months ago	3 - 204

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I have never ordered or bought goods or services for private use via

the internet.

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3	Did you buy any of the following goods via the internet or an app for private use in the last 3 months?		
	This refers only to physical products (goods), including used goods (e.g. clothing).		
	This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.		
	Please mark "Yes" or "No".		
	Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)	Yes	s No
	Sports goods (excluding sport clothing)	1	8
	Children's toys or childcare items (e.g. diapers, bottles, pushchairs)	1	8
	Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants)	1	8
	Music as CDs, vinyl records or other physical sound recording media $\ldots \ldots$	1	8
	Films or series as DVDs, Blu-rays or other physical film material	1	8
	Printed books, newspapers, magazines	1	8
	Computers, tablets, mobile phones or accessories	1	8
	Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines)	1	8
	Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions)	1	8
	Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services	1	8
	Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers	1	8
	Cosmetics, beauty or wellness produits	1	8
	Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths)	1	8
	Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)	1	8
	Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards	1	8
	If "Other goods", please specify in detail.		

	194	From which countries did you receive these goods?				
		Please mark all relevant boxes.				
		Not applicable. I did not buy any goods for private use over the internet or via an app.	8	$\rightarrow$	196	
		From Germany	1			
		From other European Union countries	2			
		Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.				
		From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China)	3			
		I do not know the seller's country.	7			
	195	Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?				
		Yes	1			
		No	8			
<u>-</u>						
voluntary	196	Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months:				
9		Please mark "Yes" or "No".	,	Yes		No
		Music from streaming services or as downloads	1		8	
		Films/series from streaming services or as down loads	1		8	
		E-books (including audiobooks), e-newspapers/e-magazines	1		8	
		Computer/video games online or as downloads for smartphones, tablets, computers or consoles	1		8	
		Computer or other software accownloads (including upgrades)	1		8	
		Apps related to health/fitness (excluding free apps)	1		8	
		Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1		8	
	197	Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?				
		Please mark "Yes" or "No".	,	Yes		No
		Tickets to sports events	1		8	
		Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs)	1		8	
		Subscriptions to internet or mobile phone contracts	1		8	
		Subscriptions to electricity, water or heating supply, waste disposal or	,		0	

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198	cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?
	This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.
	Yes
	No
199	Did you buy any transport service via a website or app for private use in the last 3 months?
	Please mark all relevant boxes.
	Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)
	Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de)
	No, I did not buy online any transport service in the last 3 months
200	Did you book accommodation via a website or app for private use in the last 3 months?
	Please mark all relevant boxes.
	Yes, from an enterprise (e.g. hotel, travel agency)
	Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de couchsurfing.com, 9flats.com)
	No, I did not book online any accommodation in the last 3 months
201	Did you buy any other services (excluding thancial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?
	Yes
	If "Yes", please specify in detail.
	No
202	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?
	Please mark only one box.
	1 to 2 times
	3 to 5 times
	6 to 10 times
	More than 10 times

	203	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?	
		Please mark all relevant boxes.	
		Technical errors of the website during the order or payment process	1
		Difficulties in finding information on warranty or legal recourse	2
		Speed of delivery slower than indicated	3
voluntary		Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)	4
volu		Wrong or damaged goods/services delivered	5
		Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)	6
		Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)	7
		Foreign retailer did not sell to Germany.	9
		Other problems	10
		No, I did not encounter any of the above problems.	8
		.01	
	Parti	Have you yourself answered the questions? Yes	
	204	Have you yourself answered the questions?	
		Yes	1 → 206
Ž		No, another household member has answered to questions	2
voluntary		No, someone not living in the household has answered the questions.	₃ □ → 206
	205	Which household member has an swered the questions?	
		Please enter the number (see hap) of the person who has answered the questions.	
	206	How many minutes did it take you to complete the questionnaire?	
		Number of minutes	

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## Use of the internet – Person 5 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories:

- "In the last 3 months",
- "More than 3 months ago, but within the last 12 months" and
- "More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

#### Disclaimer:

In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

	intended to promote the use of such products/websites.	
16	When did you last use the internet?	
	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e. g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).	
	Please mark only one box.	
	In the last 3 months	1
	More than 3 months ago, but within the last 12 months	2
<u>&gt;</u>	More than 12 months ago	3 200
voluntary	How often on average have you used the internet in the last 3 months?  Please mark only one box.  Several times during the day	8
16	How often on average have you used the internet in the last 3 months?	
	Please mark only one box.	
	Several times during the day	1
	Once a day or almost every day	2
	At least once a week (but not every day)	3
	Less than once a week	
16	On which of the following devices have you used the internet in the last 3 months?	
	Please mark all relevant boxes.	
	Desktop PC.	1
	Laptop	2
	Tablet	3

Smartphone or internet-enabled mobile phone

Other devices (e.g. smart TV, smart speakers, game console, e-book

reader, smart watch) ...... 5

Please enter your name in the

Note

box at the side.

For which private purposes did you use the internet 163 (including via apps) in the last 3 months? Please mark "Yes" or "No". Yes No Communication Sending or receiving e-mails Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) **Searching information** Reading online news sites, newspapers, magazines ...... voluntary Searching health-related information (e.g. injuries, diseases, nutrition, improving health) ...... Searching information on goods or services ...... 1 Civic and political participation Expressing opinions on political or social issues on websites (e.g. h blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) Taking part in online consultations or voting on political or municipal issues (e.g. urban planning or signing a petition) ..... **Job Search** Looking for a job or sending a job application Other online services Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) ...... Internet banking (including mobile banking) ...... 1

Other common names are online banking and home

banking.

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164	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?				
	Please mark all relevant boxes.				
	Doing an online course	1			
	This refers to online courses with the aim of acquiring new skills.  Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.				
	Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps)	2			
>	ightharpoonup This does not refer to downloading learning material.				
voluntary	Communicating with educators or learners using audio or video online tools (e. g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	3			
	Does not apply.	8			
165	Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?				
	This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).				
	Please mark "Yes" or "No".				
	Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket)	1	Yes	8	No
	Taking loans/credits from banks or other inancial services providers	1		8	
	Buying or selling shares, bonds, units in funds or other financial assets	1		8	

## E-skills

The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

	166	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?				
		Please mark "Yes" or "No".				
		Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)	1	Yes	8	No
		Installing software or apps	1		8	
		Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes	1		8	
	167	Did you carry out any of the following software-related activities in the last 3 months?				
		Please mark "Yes" or "No".		Yes		No
		Using word processing software	1		8	
		Using spreadsheet software	1		8	→ 169
voluntary	168	When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?				
		Yes	1			
		Yes	8			
	169	Did you create (multimedia) files compsting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?				
		Yes	1			
		No	8			
	170	Did you digitally edit photos, videos or audio files?				
		Yes	1			
		No	8			
	171	Did you write a program in a programming language?				
		Yes	1			
		No	8			

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	172	Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months?	
		Yes	1
		No	8 □→ 176
	173	Did you check the truthfulness of the doubtful information?	
		Yes	1
		No	8
	174	How did you check the truthfulness of the doubtful information?	
		Please mark all relevant boxes.	
		I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1
voluntary		I followed or took part in the discussion on the internet regarding the information.	2
0		I discussed the information offline (i.e. not via the internet) with other people or researched the information in sources not on the internet.	₃ □→ 176
	175	Why did you not check the truthfulness of the doubtful information found on the internet?	
		Please mark all relevant boxes.	
		I already knew that the information/content was no orrect and/or the source was not reliable.	1
		I lack sufficient internet skills or knowledge ( ) did not know how to check the information or it was too complicated to do).	2
		Other reasons	3
	176	Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	
		Yes	1
		No	8 → 178

177	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?	
	Please mark all relevant boxes.	
	Political or social views	1
voluntary	Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)	2
volu	Sex	3
	Racial or ethnic origin	4
	Religion or worldview/belief	5
	Disability	6
	Other personal characteristics	7
Prot	ection of privacy and personal identity on the internet	
we	y private or work-related purpose during the last 3 months, using bsites or apps. Personal data are e.g. name, date of birth, contact and ation data, identity card and credit card numbers.	
178	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?	
	Please mark all relevant boxes.	
	I read the relevant privacy statement before providing (m) personal data on the internet.	1
	I restricted access to my geographical location ceta.	2
tary	I limited access to my profile or content on social network sites or shared online storage (cloud).	3
volunta	I refused allowing the use of my personal data for advertising purposes.	4
	I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).	5
	I asked for access to my personal data held and managed by websites	6

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I did not carry out any of these activities to control access to my

personal data on the internet.

	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?		
	Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.		
	Yes	1	
	Nein	8	
180	How concerned are you with your online activities being recorded to provide you with tailored advertising?		
>	Please mark only one box.		
voluntary	I am very concerned.	1	
volu	I am not very concerned.	2	
	I am not concerned.	3	
181	Do you use anti-tracking software that limits the ability to track your activities on the internet?		
	Anti-tracking software (e. g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.  Yes  No		
	Yes	1	
	No	8	

## Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example

- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)

This does not include e-mail contacts with authorities and public institutions.

182	Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions		
	Please mark "Yes" or "No"		
	accessed information that authorities or public institutions have stored <b>about you</b> (e.g. information on pension, BAföG, health data)?	Ja 1 🔲	Nein 8
	accessed information from public databases or registers (e. g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?	1	8
<b>&gt;</b>	obtained information (e.g. about services, monetary or non monetary benefits, entitlements, laws, opening times)?	1	8
voluntary	Did you do any of the following for private purposes in the last 12 months?		
	downloading or printing official forms from websites/apps of authorities or public institutions		
	Yes	1	
	No	8	
184	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)		
	Yes	1	
	No	8	

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185	Did you do any of the following for private purposes in the last 12 months?	
	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	
	This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.	
	Yes	1
	No	8
186	Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?	
	Please mark only one box.	
	Yes, I submitted it online myself.	1 📙
	No, I submitted it on paper.	2
voluntary	No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association).	3
<u>o</u>	No, for other reasons (e.g. because I was not obliged to submit a tax declaration)	8
187	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?  Please mark all relevant boxes.	
	I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification).	ı 🗆 J
	I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment).	2 → 189
	I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure)	3
	Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned.	8

188	What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?	
	Please mark all relevant boxes.	
	I did not have to request any documents/benefits or to make any claims.	1
	Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.)	2
voluntary	I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud).	3
>	Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service)	4
	Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor)	5
	Other issues	6
	If "Other issues", please specify in detail.	

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#### Use of the electronic identification (eID)

voluntary

All questions in this section refer to using electronic identification procedures.

Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification.

This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).

	identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).	
	Yes	1
	No	8 □→ 191
190	For which online services did you use electronic identification (eID)?	
	Please mark all relevant boxes.	
	Online services of authorities or public institutions, e.g. submitting tax declaration, accessing pension account or drying record (penalty points), requesting a certificate of good confluct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records)	
	in Germany	1 <b>]</b>
	in other European countries	2
	Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card)	→ 192

191	What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?	
	Please mark all relevant boxes.	
	I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card.	1 🗆
	I do not have eID/an identity card with eID function.	2
	I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification.	3
tary	I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection).	4
voluntary	I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access).	5
	I could not use my eID / identity card with eID function to access the desired service via a smartphone or tablet.	6
	Other reasons	7
	maire	
Buyi	ng via the internet (e-Commerce)	
192	When did you last order or buy goods or servees for private use via the internet?	
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and pop private individuals.  Please mark only one box.	
ary	Please mark only one box.	
voluntary	Within the last 3 months	1 🔲
<b>&gt;</b>	More than 3 months ago, but within the last 12 months	2
	More than 12 months ago	3 204

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I have never ordered or bought goods or services for private use via

the internet.

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193	Did you buy any of the following goods via the internet or an app for private use in the last 3 months?		
	This refers only to physical products (goods), including used goods (e. g. clothing).		
	This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.		
	Please mark "Yes" or "No".		
	Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)	Yes	No 8
	Sports goods (excluding sport clothing)	1	8
	Children's toys or childcare items (e.g. diapers, bottles, pushchairs)	1	8
	Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants)	1	8
	Music as CDs, vinyl records or other physical sound recording media	1	8
	Films or series as DVDs, Blu-rays or other physical film material	1	8
	Printed books, newspapers, magazines	1	8
itary	Computers, tablets, mobile phones or accessories	1	8
voluntary	Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines)	1 🔲	8
	Pharmaceuticals or dietary supplements such as vitamin p oducts (not including online renewal of prescriptions)	1	8
	Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services	1	8
	Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers	1	8
	Cosmetics, beauty or wellness produits	1	8
	Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths)	1	8
	Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)	1	8
	Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards	1	8
	If "Other goods", please specify in detail.		

	194	From which countries did you receive these goods?				
		Please mark all relevant boxes.				
		Not applicable. I did not buy any goods for private use over the internet or via an app.	8	$\rightarrow$	196	
		From Germany	1			
		From other European Union countries	2			
		Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.				
		From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China)	3			
		I do not know the seller's country.	7			
	195	Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?				
		Yes	1			
		No	8			
<u>-</u>						
voluntary	196	Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months:				
9		Please mark "Yes" or "No".	,	Yes		No
		Music from streaming services or as downloads	1		8	
		Films/series from streaming services or as down loads	1		8	
		E-books (including audiobooks), e-newspapers/e-magazines	1		8	
		Computer/video games online or as downloads for smartphones, tablets, computers or consoles	1		8	
		Computer or other software accownloads (including upgrades)	1		8	
		Apps related to health/fitness (excluding free apps)	1		8	
		Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1		8	
	197	Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?				
		Please mark "Yes" or "No".	,	Yes		No
		Tickets to sports events	1		8	
		Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs)	1		8	
		Subscriptions to internet or mobile phone contracts	1		8	
		Subscriptions to electricity, water or heating supply, waste disposal or similar services	,		0	

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198	cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?
	This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.
	Yes
	No
199	Did you buy any transport service via a website or app for private use in the last 3 months?
	Please mark all relevant boxes.
	Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)
	Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de)
	No, I did not buy online any transport service in the last 3 months
200	Did you book accommodation via a website or app for private use in the last 3 months?
	Please mark all relevant boxes.
	Yes, from an enterprise (e.g. hotel, travel agency)
	Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de couchsurfing.com, 9flats.com)
	No, I did not book online any accommodation in the last 3 months
201	Did you buy any other services (excluding tinancial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?
	Yes
	If "Yes", please specify in detail.
	No
202	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?
	Please mark only one box.
	1 to 2 times
	3 to 5 times
	6 to 10 times
	More than 10 times

203	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?	
	Please mark all relevant boxes.	
	Technical errors of the website during the order or payment process 1	
	Difficulties in finding information on warranty or legal recourse2	
	Speed of delivery slower than indicated	
voluntary	Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)4	
volu	Wrong or damaged goods/services delivered 5	
	Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)	
	Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)	
	Foreign retailer did not sell to Germany9	
	Other problems	
	No, I did not encounter any of the above problems	
	·C1	
Part	Have you yourself answered the questions? Yes	
204	Have you yourself answered the questions?	
	Yes	
2	No, another household member has answered to questions.	
voluntary	No, someone not living in the household has answered the questions.	→ 206
205	Which household member has arguered the questions?	
	Please enter the number (see flap) of the person who has answered the questions.	
206	How many minutes did it take you to complete the questionnaire?	
	Number of minutes	

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#### **Explanatory notes on the questionnaire**

#### Today's territory

"Today's territory" refers to the national borders of the Federal Republic of Germany as of 3 October 1990.

#### Citizenship German by birth

Please mark "German by birth" also in these cases:

- Expellees:

People who did not acquire German citizenship by birth but acquired it due to their **recognition as persons of ethnic German origin** in accordance with Section 1 of the Federal Expellees Act **and** who **immigrated** to today's territory of Germany **before 1950**, please mark "German by birth". For those who immigrated in 1950 or later, please see the notes on ethnic German repatriates.

- If you were temporarily deprived of German citizenship that you had acquired by birth, please mark "German by birth".
- Children born within marriage to a German mother and a foreign father after 1 April 1953 and before 1 January 1975 and who, consequently, acquired German citizenship by means of a declaration or by naturalisation please mark "German by birth".
- Children of a parent of German citizenship:
   Children born outside marriage to a German father and a foreign mother before 1 July 1993 and who acquired German citizenship by naturalisation please mark "German by birth".
- People who acquired German citizenship by legitimation (e.g. subsequent marriage of the parents of a child born outside marriage) by 30 June 1998 please mark "German by birth".
- People who have acquired German citizenship since 2021 by means of a declaration in accordance with Section 5 of the Nationality Act please mark "German by birth".
- People born in Saarland:
   People born in Saarland between 1947 and 1956, at least one of whose parents had German citizenshib when the child was born, please mark "German by birth" even if they had French citizenship at the time of birth.

#### Ethnic German repatriates with and without naturalisation

- People who came to Germany as ethnic German repatriates between 1993 and 2000 received an official certificate of naturalisation (not a certificate in accordance with Section 7 of the Nationality Act). In this case, please mark "As a naturalised (ethnic) German repatriate".
- For people who have been granted German citizenship on the grounds of their eligibility for naturalisation as an ethnic German repatriate: please mark "As a naturalised (ethnic) German repatriate".
- For people with a certificate in accordance with Section 7 of the Nationality Act: please mark "As a non-naturalised (ethnic) German repatriate".

Notes on "German by naturalisation" in case of marriage People who acquired German citizenship by marriage or by a declaration or naturalisation due to marriage please mark "German by naturalisation".

#### 3 Partial retirement

The Act on Facilitating a Smooth Transition to Retirement provides the framework conditions for partial retirement agreements between employers and employees. The employment agency promotes part-time work arrangements for employees who reduce their working hours to half of the regular working time when they are 55 years old or older.

#### Caregiver Leave Act/Family Caregiver Leave Act

Employees have the right to be temporarily released from work to look after close relatives at home. They may choose between two different release options: Under the Caregiver Leave Act, employees may be released from work on a full-time or part-time basis for a maximum of six months to look after a close relative in need of care.

Since 2015 there has been a legal right to family caregiver leave. This allows employees to reduce their weekly working hours if they care for relatives in need of care in their home environment.

#### Categorisation of job

If you are self-employed and only employ unpaid family workers no wage or salary), please mark the category "Self-employed without employees". Those who work freelance or on a contract basis are considered as self-employed, including people who provide tuition, give private lessons or babysit. If you work without pay in a business owned by a family member or relative, you are an unpaid family worker. If you receive pay for your work, you are either a wage earner or salary earner.

Public officials include officials employed by the Protestant Church and the Roman Catholic Church. "Insurance officers" and "bank officers" should classify themselves as salary earners.

The category of wage earners comprises skilled workers as well as semi-skilled and unskilled workers.

If you are an intern, a (paid) trainee or a volunteer in the Federal Volunteer Service in your additional job, please indicate "Salary earner".

#### **Explanatory notes on the questionnaire**

#### 6 Marginal employment

In the case of marginal employment, that is, a 520-euros job (also referred to as mini-job; with a pay of up to 520 euros per month on a yearly average basis), the employer pays flat-rate contributions to pension and health insurance and a lump-sum tax rate.

A job is also considered to be marginal employment if it is limited to a maximum of three months or 70 days worked per

People in a one-euro job continue to receive citizen's minimum income, unemployment benefit II plus an additional expenses allowance of usually 1 to 2 euros per hour worked.

#### Establishment (location)

An establishment is the location where you work (e.g. a shop, freelancer's office, agricultural holding, location of an enterprise, body governed by public law, etc.).

A location (e.g. a specific establishment of an enterprise) may comprise several separate work places (such as a production site, a warehouse and an administrative building all on the business premises). The people working at those work places belong to one and the same establishment.

The people working in an establishment include part-time workers, apprentices, working proprietors and unpaid family workers.

#### 8 Stand-by duty

The whole period of stand-by duty is to be included in the weekly working hours. Stand-by duty means that an employee has to be on stand-by at a place specified by the employer to perform work if necessary.

This is to be distinguished from on-call duty. On-call means that the employee is free to decide where to stay the employee is required to start work within reasonable time in the need arises. In this case, only the actual hours worked and the travelling time count as working time.

#### Main sources of livelihood

If you are in employment, this does not have to be your main source of livelihood (e.g. the living expenses of apprentices are often paid by their parents). If you pay your living expenses mainly from what you earn in marginal employment, please enter employment. Pensioners who are still in employment may live mainly on what they earn or on their pension, depending on the amount of benefits they receive.

Regular payments of life assurance companies (including benefits paid by pension funds of specific liberal professions such as doctors or pharmacists) are regarded as maintenance payments from own property.

#### 10 Net income

Please also include:

- benefits paid to encourage capital formation,
- advances,
- rent paid for company-owned housing,
- interest received, dividends, other property income and similar amounts,
- income in kind (e.g. foodstuffs, free coal for miners).

Long-term care benefits in kind (provided by care homes and home care services) are not to be included here.

#### 11 Statutory pension insurance

You have statutory pension insurance if you are insured with the German Federal Pension Insurance (Deutsche Rentenversicherung Bund, formerly BfA, LVA) or the German Pension Insurance Miners, Railway and Maritime (Knappschaft-Bahn-See). This includes the statutory pension insurance of a foreign country (e.g., people who live in Germany but are employed subject to social insurance contributions in a neighbouring

You also have statutory pension insurance if you

- pay contributions to the agricultural pension fund,
- work in a Federal Volunteer Service,
- do a year of voluntary work in the social, cultural or ecological sector
- do voluntary military service or do reserve duty training as a soldier.

Nory pension insurance is compulsory mainly for wage eamers, salary earners and certain self-employed persons e.g. home workers with no more than two assistants from outside their family). Public officials and comparable salary earners (employees of health insurance institutions with public official status), self-employed persons (with few exceptions) and unpaid family workers without a working contract are exempted from compulsory pension insurance.

Contributions are paid for unemployed persons who receive unemployment benefit I. They are therefore regarded as liable to compulsory statutory pension insurance. With effect from 1 January 2011, contributions are no longer paid for unemployed persons receiving unemployment with citizen's minimum income, benefit II (Hartz IV). They are not liable to compulsory insurance.

This does not refer to company old-age pension schemes, public officials' pension scheme, occupational pension schemes and private old-age pension schemes (e.g. state-sponsored private pension plan according to "Riester", life assurance and the like).

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# Notification in accordance with Section 17 of the Federal Statistics Act (BStatG)<sup>1</sup> and with the General Data Protection Regulation (EU) 2016/679 (GDPR)<sup>2</sup>

#### Purpose, type and scope of the survey

The microcensus collects statistical data on the population and the labour market as well as on income, living conditions and housing circumstances of households on a representative basis. The data are collected based on different survey components. The survey units are persons, households and dwellings

The purpose of the microcensus is to provide statistical data, with a detailed subject-related breakdown, on the population structure, the economic and social situation of the population, of families and households, on the labour market, the occupational structure and education of the labour force, and on the housing circumstances. It also serves to meet European obligations. Every year, up to one percent of the population may be surveyed. In every sampling district, the survey is conducted not more than four times within five consecutive calendar years. Data for the additional survey component concerning information and communication technologies will be collected from a maximum of 3.5 percent of the microcensus respondents.

#### Legal basis, obligation to provide information

The legal basis is provided by the Microcensus Act (MZG), Regulation (EU) No 2019/1700, Implementing Regulations (EU) No 2019/2180, (EU) No 2019/2181, (EU) No 2021/1223 and (EU) No 2022/1399, Delegated Regulations (EU) No 2020/256 and (EU) No 2020/2175³ and Implementing Decision (EU) No 2020/2050 in conjunction with the Federal Statistics Act (BStatG). Data are collected in accordance with Section 6 (1) nos. 1 to 4, no. 5 letters a and b, nos. 6 to 10 and Section 9 of the Microcensus Act. The obligation to provide information is laid down in Section 13 of the Microcensus Act in conjunction with Section 15 of the Federal Statistics Act.

In accordance with those provisions, all adults and all minors living in households of their own are obliged to provide information, and in each case also on minor household members.

Any household member who is obliged to provide in or nation is also obliged to provide information for adult household members who cannot do so themselves. If there is no other household member who is obliged to provide information and if a custodian has been appointed for the person not able to provide the information himself/herself, the custodian is obliged to provide the information to the extent that the custodian's duties include such provision of information. If a person not able to provide the information himself/herself nominates a trusted person to provide the required information on his/her behalf, the adult household members or the custodian will no longer be obliged to provide the relevant information.

Unless there are indications to the contrary, it is presumed, in accordance with Section 13 (8) of the Microcensus Act, that all people in the household who are obliged to provide information are also authorised to do so on behalf of the other people living in the household. This applies accordingly to confirmation of the data collected in the previous year. The legal presumption of authorisation can be objected to at any time.

The obligation to provide information on the auxiliary variable "first name and surname of the main tenant/owner-occupier" applies to the main tenant/owner-occupier or, alternatively, to the persons mentioned above.

If respondents provide no information or provide information which is incomplete, incorrect or late, they can be encouraged to provide the information through imposition of a coercive penalty in accordance with the Administrative Enforcement Acts of the Länder.

Pursuant to Section 23 of the Federal Statistics Act, a regulatory offence is committed by anyone who

- contrary to Section 15 (1), second sentence, (2) and (5), first sentence, of the Federal Statistics Act, wilfully or negligently provides no information, or provides information which is late, incomplete or untrue, or
- contrary to Section 15 (3) of the Federal Statistics Act does not give a reply in the prescribed format.

The regulatory offence is punishable by a fine not exceeding five thousand euros.

Pursuant to Section 15 (7) of the Federal Statistics Act, objections and rescissory actions against the summons to provide information will have no suspensive effect.

Questions where the provision of information is voluntary are specially no ked in the questionnaire.

The legal basis for processing the data you have provided voluntarily the consent pursuant to Article 6 paragraph 1 point (a) – where elevant – in conjunction with Article 9 paragraph 2 point (a) of GDPR.

Where the provision of information is voluntary, consent to the processing of such voluntary data can be revoked at any time. The revocation will only apply in the future. Any processing of information prior to the revocation will not be affected by it.

The legal basis for evaluations of data on the type and extent of the provision of information (e.g. device used or time spent) is Section 6 (1), first sentence, no. 2 of the Federal Statistics Act.

#### Controller

The controller responsible for processing your data is the statistical office responsible for your Land.

The contact details are available at: https://www.statistikportal.de/de/statistische-aemter.

<sup>1</sup> The up-to-date wording of the relevant national legal provisions can be found at https://www.gesetze-im-internet.de/ (search terms "Bundesstatistikgesetz" (BStatG) or "Mikrozensusgesetz" (MZG)).

<sup>2</sup> The EU legal acts in their up-to-date versions and in the German language are available on the website of the Publications Office of the European Union at http://eur-lex.europa.eu/

<sup>3</sup> The additionally relevant Commission Delegated Regulation (EU) supplementing Regulation (EU) 2019/1700 of the European Parliament and of the Council by specifying the number and titles of the variables for the use of information and communication technologies statistics domain for reference year 2023 had not been published yet in the Official Journal of the European Union at the time of print.

#### Confidentiality

The individual data collected are always kept confidential in accordance with Section 16 of the Federal Statistics Act. Individual data may be passed on only in exceptional cases explicitly regulated by law.

Individual data may in particular be transmitted to:

- public agencies and institutions within the official statistics network which are entrusted with the production of federal or European statistics (e. g. the statistical offices of the Länder, the Deutsche Bundesbank, the Statistical Office of the European Union [Eurostat]),
- service providers with whom a contractual relationship exists (here: Federal Information Technology Centre (ITZBund) as the IT service provider of the Federal Statistical Office, computer centres of the Länder).

A list of regularly contracted IT service providers can be found here https://www.statistikportal.de/de/statistische-aemter

Pursuant to Section 16 (6) of the Federal Statistics Act, institutions of higher education or other institutions tasked with independent scientific research may, for the purpose of carrying out scientific projects, be provided

- with individual data if attributing the anonymised individual data to the relevant respondents or data subjects requires unreasonable effort in terms of time, cost and manpower (de facto anonymised individual data),
- with access to individual data not including name and address (formally anonymised individual data) within specially protected areas of the Federal Statistical Office and the statistical offices of the Länder, if effective measures are in place to safeguard confidentiality.

Article 11 of Regulation (EU) No 2019/1700 provides for transmission of collected individual data to the Commission (Eurostat). Pursuant to Article 15 of Regulation (EU) No 2019/1700, Eurostat may - within its own access facilities or within other access facilities accredited by Eurostat and in accordance with the conditions stipulated in Article 7 of Regulation (EU) No 557/2013 - provide access to individual data not including name and address for scientific purpose (a) d pass on sets of individual data from the data sets regarding the domains specified in Article 3 of Regulation (EU) No 2019/1700 provided that those sets of individual data have been modified so as to reduce the risk of identifying the statistical unit to an appropriate level

Persons receiving individual data are also obliged to maintain confidentiality

## Auxiliary variables, reference numbers, separation and deletion

The first names and surnames of the household members, the contact details of the household members, residential address, location of the dwelling in the building, first name and surname of the main tenant/owner-occupier of the dwelling, name and address of the household members' places of work, and the building age group are auxiliary variables which will only be used for the technical conduct of the survey. As soon as the survey and auxiliary variables have been checked for conclusiveness and completeness, the auxiliary variables will be separated from the information on the survey variables and will be kept separately or stored separately.

 Pursuant to Section 14 (5), first sentence, of the Microcensus Act, the first names and surnames and the municipality, street, house number and contact details of the persons surveyed may also be used with regard to household relationships to conduct follow-up surveys in accordance with Section 5 (1) of the Microcensus Act.

- Pursuant to Section 14 (5), second sentence, of the Microcensus Act, the information on the variables pursuant to Section 14 (5), first sentence, of the Microcensus Act may also be used as a basis for recruiting suitable persons and households to conduct household budget surveys and other voluntary surveys.
- Pursuant to Section 9 (3) of the Act regarding the testing of a register census, the statistical offices of the Länder store the first names and surnames, residential address, municipality and association of municipalities, sex, calendar month and calendar year of birth, marital status, country of birth, calendar year of arrival in Germany, or calendar year of return to Germany in case of absence of more than twelve months, and citizenships as well as the education variables pursuant to Article 6 (1) no. 7 letters a to c and no. 8 of the Microcensus Act. First names and surnames as well as the residential address shall be deleted not later than six years after microcensus processing has been finished.

Information on the survey variables is processed and stored for as long as necessary to comply with the legal obligations.

All survey documents as well as the auxiliary variables and the reference numbers originally allocated will be destroyed or deleted after the processing of the last follow-up survey has been finished.

The sampling district number, the building number, the dwelling number, the household number and the person number are used as reference numbers. They are used to establish the household, dwelling and building relationships; they do not comprise any data which extend beyond the survey and auxiliary variables. These numbers will be replaced by new reference numbers which do not comprise any data on personal or material circumstances extending beyond these statistical relationships.

# Rights and duties of the interviewers, ways of providing intermation

Volunteer interviewers are employed to reduce the burden for the respondents, but the survey may also be conducted in writing. The interviewers have to provide proof of their authorisation. Their reliability and discretion must be ensured and they have specially been obligated to maintain confidentiality. They must not use information gained in the course of their activity in other processes or for other purposes. This obligation continues to apply after their activity has ended

The interviewers should help the respondents to answer the questions. The answers to the questions in the questionnaires may be provided orally to the interviewers or by electronic means or in writing

For the written survey, the respondents receive the questionnaires, including information on how to complete them, direct from the interviewer or from the relevant survey office. If the information is provided in writing, the completed questionnaires may be given to the interviewer or may be handed in or sent to the survey office. Please do not send the written questionnaires by electronic means as this is not a secure transmission channel

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## Rights of data subjects, contact details of the data protection officers, right to lodge a complaint

Respondents whose personal data are processed have the right to request

- access and information as per Article 15 of the General Data Protection Regulation,
- rectification as per Article 16 of the General Data Protection Regulation,
- erasure as per Article 17 of the General Data Protection Regulation, and
- restriction of processing as per Article 18 of the General Data Protection Regulation

with regard to their respective personal data, or they may object to the processing of their personal data as per Article 21 of the General Data Protection Regulation.

The rights of data subjects can be claimed against any controller responsible. If the above rights are exercised, the competent public agency will check whether the relevant legal requirements are met. The person making the request may be asked to prove his or her identity before further measures are taken.

Questions and complaints concerning compliance with legal data protection rules may be addressed at any time to the official data protection commissioner of the statistical office responsible or to the competent data protection supervisory authority (Article 77 of the General Data Protection Regulation). Their contact details are available at:

https://www.statistikportal.de/de/datenschutz.

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